

2.F SSA Resources and Operations: Claims Workloads

Table 2.F4—Number of Old-Age and Survivors Insurance claims, fiscal year 2020 (in thousands)

Workload	Total	Worker	Family members and survivors
Received	5,486.2	3,761.8	1,724.4
Processed ^a	5,486.9	3,741.8	1,745.0

SOURCE: Social Security Administration, Office of Systems, Integrated Work Measurement System.

NOTE: Totals do not necessarily equal the sum of rounded components.

a. See Table 6.A1 for data on number of awards.

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Table 2.F5—Number of Disability Insurance claims, fiscal year 2020 (in thousands)

Workload	Total	Worker	Family members and survivors
Received	2,182.4	2,030.7	151.7
Processed ^a	2,122.3	1,966.0	156.2

SOURCE: Social Security Administration, Office of Systems, Integrated Work Measurement System.

NOTE: Totals do not necessarily equal the sum of rounded components.

a. See Table 6.A1 for data on number of awards.

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Table 2.F6—Number of Supplemental Security Income claims, fiscal year 2020 (in thousands)

Workload	Total	Aged	Blind or disabled
Received	1,594.8	136.2	1,458.6
Processed ^a	1,498.1	136.7	1,361.4

SOURCE: Social Security Administration, Office of Systems, Integrated Work Measurement System.

a. See Table 7.A8 for data on number of awards.

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