

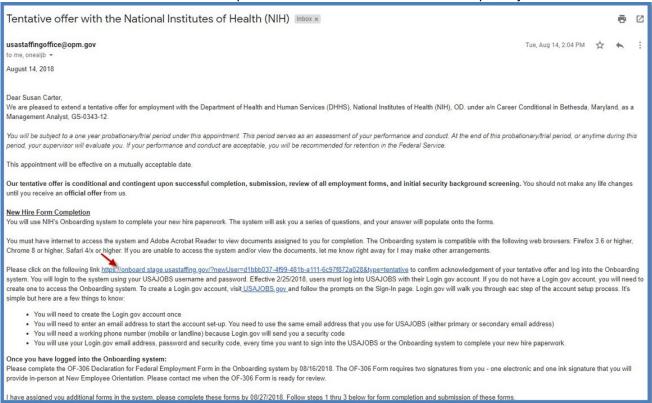
USA Staffing Onboarding New Hire Questionnaire and Forms Submission Guide for NIH New Hires

This guide provides NIH New Hires guidance on completing their questionnaire and forms submission via the USA Staffing Onboarding System prior to New Employee Orientation.

Accessing System

Your initial login to the system will be made through the Tentative Offer Letter that you received via email.

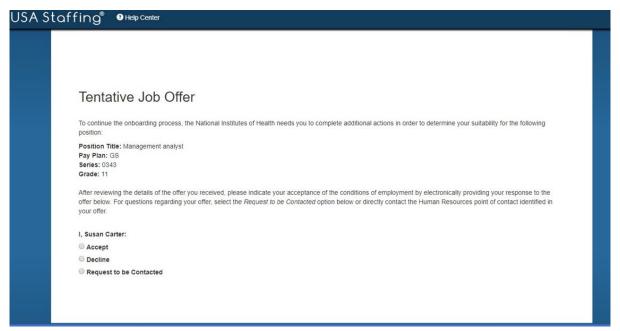
Click the Tentative Offer Link provided in the email to review and accept the job offer



NOTE: After you've accepted the Tentative Offer Letter you can access the system by logging into https://onboard.usastaffing.gov/

Once you have clicked the link in your Tentative Offer Letter, you will be taken to your Tentative Job Offer.

Here you will review your job offer information and **Accept** or **Decline** your offer. National Institutes of Health | Office of Human Resources | hr.nih.gov

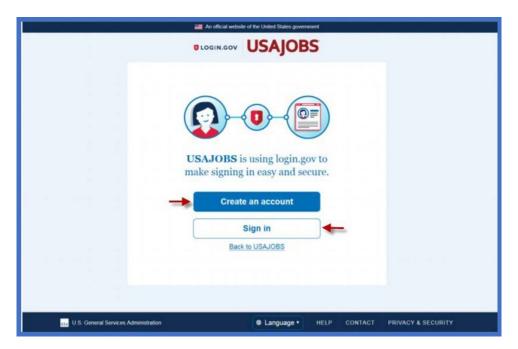


Once the Tentative Offer is accepted, you will be directed to the login.gov page to create or sign into USAJOBS.



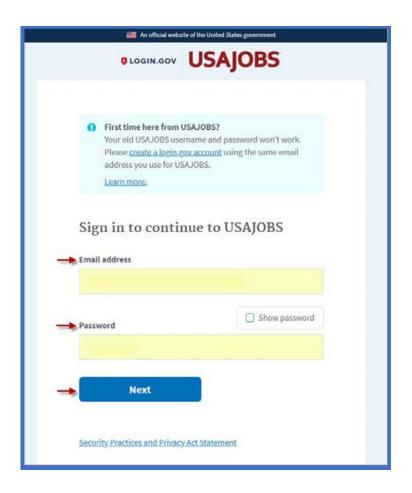
If you do not have an established USAJOBS/Login.gov account, you will need to click on **Create an account** and follow the prompts to create your USAJOBS/Login.gov account. If you need assistance creating an account please review <u>USAJOBS Login.gov</u> After you have created an account, refer to the <u>Accessing</u> System section of this guide.

If you already have an established USAJOBS/Login account, Click Sign in



You will then be asked to enter your email address and password to enter the system and begin the Onboarding Process.

Click Next





The email address cannot be altered once you have received your Tentative Offer letter. You will have to continue to use the email address associated with your Tentative Offer Letter to Onboard.

Welcome Screen

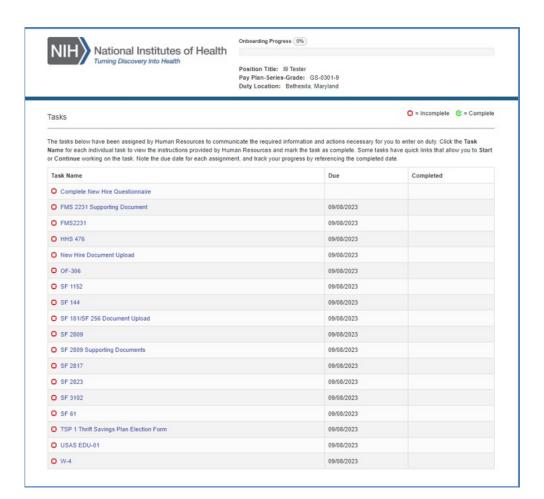
Upon system login, the Welcome page will appear.

• Click Start.



Tasks

Based on your appointment type, a group of **Tasks** will be assigned to you by your Human Resources contact.



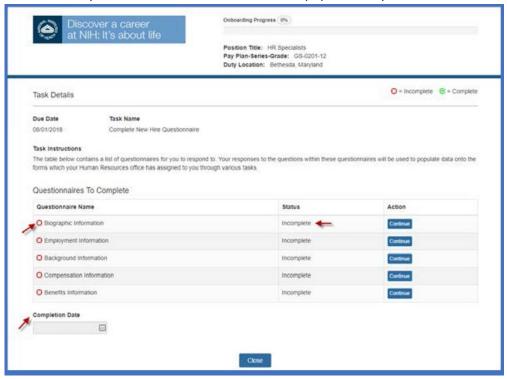
Below is some helpful information regarding your use of the Onboarding system.

- As a New Hire, you can log in and log out and return to the system at any time during the
- A Progress Bar is provided so that you can monitor your progress throughout the Onboarding
- Tasks are the forms provided for completion based on the appointment type your HR contact assigned
 - The "red" boxes indicate the task has not been completed Once Complete, the task box will turn "green"
- The New Hire Questionnaire must be completed beforehand, as the answers from the New Hire Questionnaire will populate onto the forms.
- Due Dates are assigned to all forms. Some forms will be due prior to New Employee Orientation while others are due later.
 - o Complete New Hire Questionnaire and OF-306 tasks are due 2 days after you have accepted the Tentative Offer Letter
 - o All other **Non-Benefit** forms are due prior to Virtual New Employee Orientation

- You have up to 60 days from your Appointment Effective date to complete your Benefit forms.
- Once a form has been completed the date of completion will populate in the **Completed** column

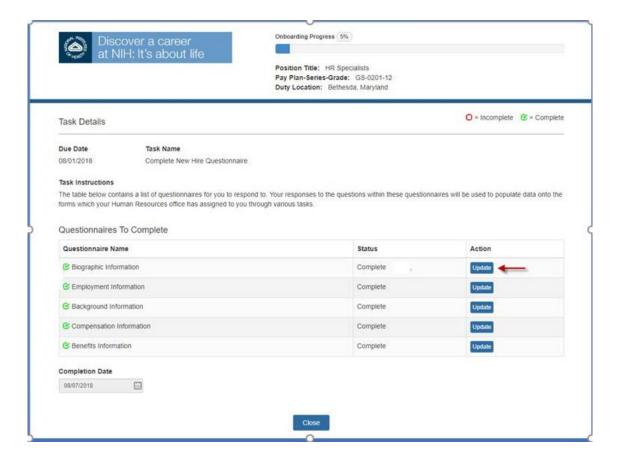
Complete New Hire Questionnaire

The **Complete New Hire Questionnaire** task is comprised of several different questionnaires. The information you enter in the Questionnaires will populate on your forms.



In the screenshot above:

- The Questionnaires will display an Incomplete Status until you have completed the tasks.
- There is no Completion Date Once the questionnaires are complete a completion date will populate below
- All check boxes next to the Questionnaires are currently "red" indicating the Questionnaire is not complete.
- Once the Questionnaire has been completed the check box will turn "green", the status will be "complete" and you will have the option to "update" the Questionnaire.



Updating Forms

Forms must be updated in the Questionnaire. Information from the Questionnaire automatically populates onto the forms. You can click **Update** to modify any information in the Questionnaires *if none of the forms have been submitted*. If you have submitted your forms and need to make corrections, you will need to contact your HR Point of Contact. Once you click the **Close** button you are taken back to the **Tasks** page. The following information assumes you have completed all the questions.

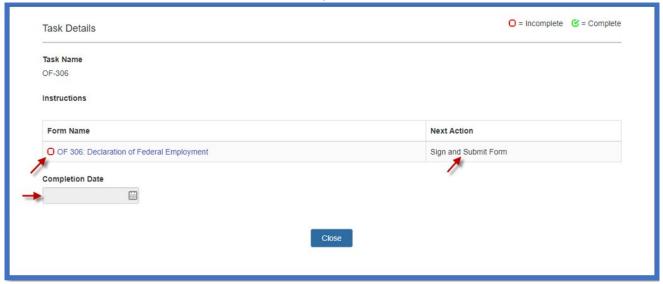
- Based on the questionnaires completed, your progress bar should have changed
- The **Complete New Hire Questionnaire** check box will be green
- The date has populated in the Completed section
- The **Benefits Questionnaire** may not be marked complete, there will not be a completed date because your benefit forms are not due until after New Employee Orientation.

Submitting the Forms

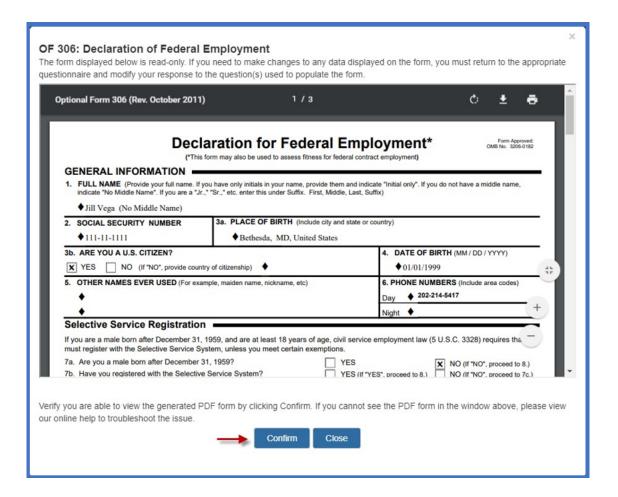
OF-306 Declaration of Federal Appointment

The OF-306 form requires you to sign the form one time electronically (as an "applicant") and then print the document to sign at Virtual New Employee Orientation. You will then upload the wet ink signed copy to your profile (instructions in the Uploading the OF-306, I-9, and SF-61 section of this document). After your HR Point of Contact reviews your initial submission of the form, they will return the form to you. You will receive an email notification advising that the form was returned for printing. You will need to log back into the system and click on the **OF 306** Form link, where you will be prompted by the system to **Print** the form.

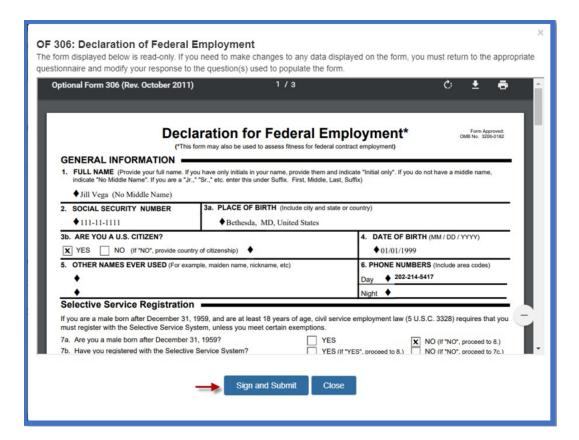
Click on the Form name/Form Number to open the form



- · Verify that you can view the PDF and Review all the information
- Click Confirm



• Click Sign and Submit



• Click I Agree

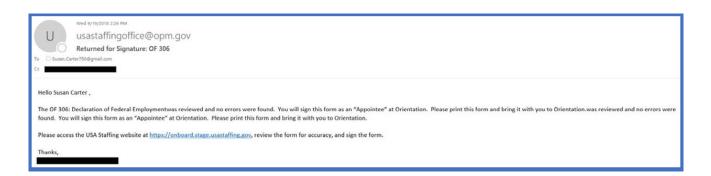


Upon completion, the form will have a "green" checkbox, the next action will reflect "Complete" and the date will populate in the **Completion Date** box

Click Close



• After the HR Point of Contact returns the form, you will receive an email instructing you to print the form and bring it with you to New Employee Orientation for wet signature.

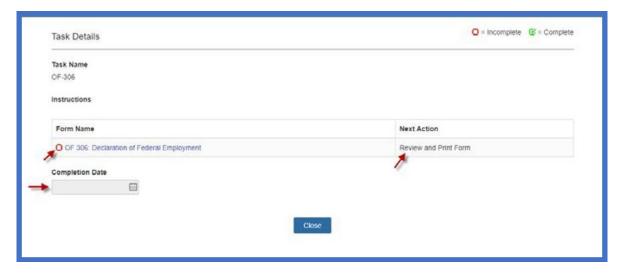




NOTE: The above is an example of the letter you will receive once the OF-306 form is returned to you after initial review. This screenshot above was taken from our testing site, the link displayed in your letter is https://onboard.usastaffing.gov.

The following screenshots display the steps prompted by the system to print the OF 306 form

• Click on the Form name/Form Number to open the form



- Verify that you can view the PDF and all the information in the form is correct
- Click Confirm
- Click Print icon
- Click Form Printed



If you clicked **Form Printed** and did not actually print the form, you can open the task again and print the document.

Upon completion the form will have a "green" checkbox, the next action will reflect "Complete" and the date will populate in the Completion Date box

Click Close

Forms that Require Electronic Signature

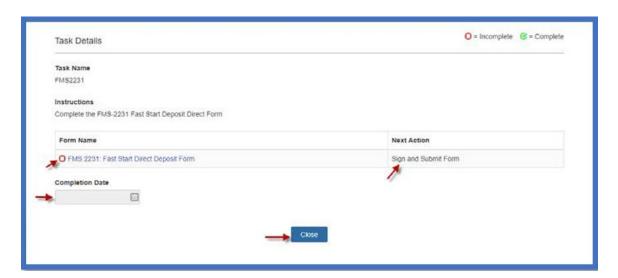
There are several forms that require an electronic signature for processing. You will have to confirm that you reviewed the PDF document for accuracy and then sign the form electronically.

These forms include:

- FS-2331 Fast Start Direct Deposit
- HHS 476 Record of Home Address
- State Tax form
- W-4 Federal Tax Form
- SF-144 Statement of Prior Federal Service
- USAS EDU -01 New Hire Education Data Form

In the following example, the FS-2331 form is used to review how you will submit a form that requires an electronic signature. You will follow the same process for all forms listed above.

Click on the Form name/Form Number to open the form

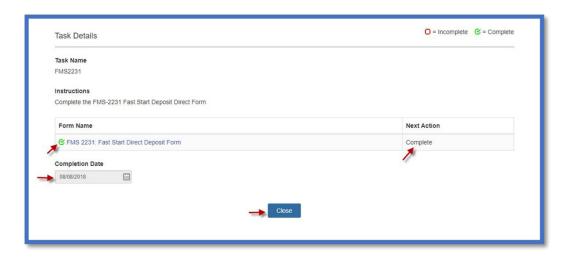


- Verify that you can view the PDF and Review all the information
- Click Confirm
- Click Sign and Submit
- Click I Agree



Upon completion the form will have a "green" checkbox, the next action will reflect "Complete" and the date will populate in the Completion Date box

• Click Close



Forms that Do Not Require Electronic Signature

The following forms do not require a signature. These forms were attached to the Tentative Offer Letter. Please complete these forms and upload them via the SF 181/SF 256 Document Upload Task. You will need to confirm that you can view the PDF, verify that the information is correct in the system and submit your documents.

- SF-181 Ethnicity and Race Identification
- SF-256 Self-Identification of Disability

Review the screenshots below of the SF-181 form as an example of where you will upload the forms listed above.



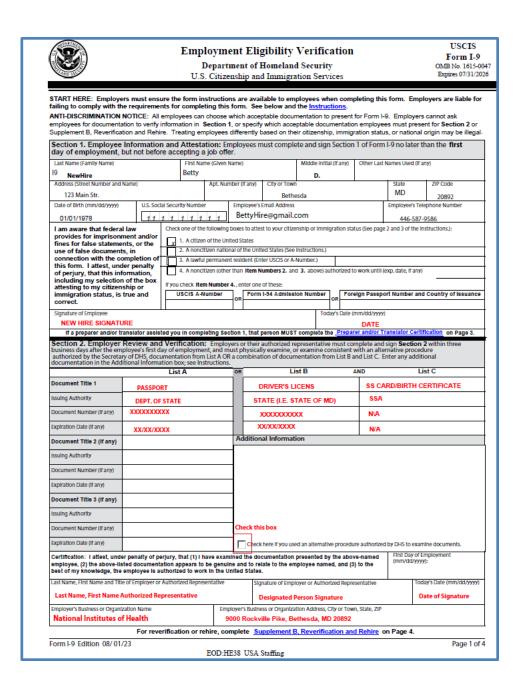
Uploading the OF-306, I-9, and SF-61

For the OF-306 and SF-61, complete the questionnaire and electronically sign. Once these forms have been reviewed by our office and your entry-on-duty date has been confirmed, print the forms for Virtual New Employee Orientation (Note: Do not sign these forms as the "Appointee" before Orientation). The I-9 was attached to your Tentative Offer Letter. This form should be completed outside of the system and uploaded to your profile once complete.

<u>Important:</u> The I-9 Supporting Document(s) must be physically examined, by an Authorized Representative, in-order-to determine whether the document(s) reasonably appear to be genuine and to relate to the employee and record the document information on the Form I-9. The Authorized Representative needs to then complete and sign Section 2 of the I-9.

An Authorized Representative may be a local government employee (e.g., postal worker, police officer), a notary, or in cases where these individuals are not available, a close friend or family member may be used. If the new hire uses a notary public, the notary public is acting as an Authorized Representative of the employer (NIH), not as a notary. The notary public must perform the same required actions as an Authorized Representative. When acting as an Authorized Representative, the **notary public should not provide a notary seal** on Form I-9.

See below for example of what the New Hire and Authorized Representative needs to fill out.



In the following example, the SF-61 is being uploaded to your Onboarding record.

• From the Task page click on New Hire Document Upload



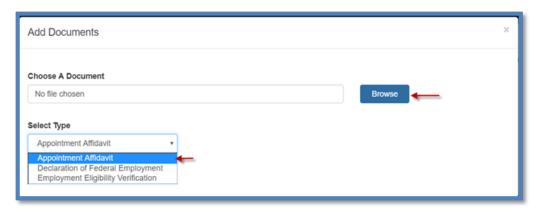
• Click Add Document



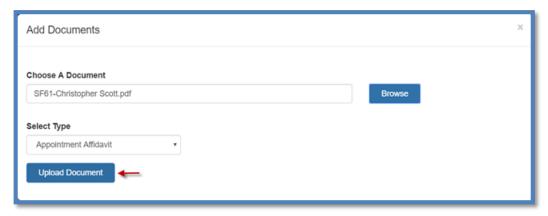
- Click Browse to upload your saved document
- Select the correct document type



It is important to select the correct document type when uploading your documents.



Click Upload Documents



The SF-61 has been added to the Onboarding record

- Click Add Document and follow the same process to add the OF-306 and I-9 forms
- Enter a Completed date after these documents have been added

Click Save and Close

Uploading Supporting Documents

After uploading the required documents, it is now time to upload the I-9 supporting documents. You will find a list of acceptable supporting documents on pg. 3 of the I-9 Form.

In the following example, a supporting document for the I-9 is being uploaded to your Onboarding record.

From the Task page click on I-9 Supporting Document(s) Upload

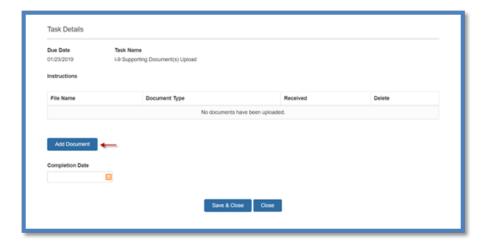


- Click Add Document
- Click Browse to upload your saved document
- Select the correct document type
- Click Upload Document

It is important to select the correct document type when uploading your documents.



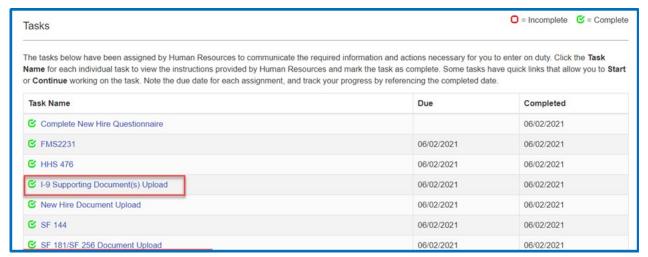
- Enter Date
- Click Save and Close



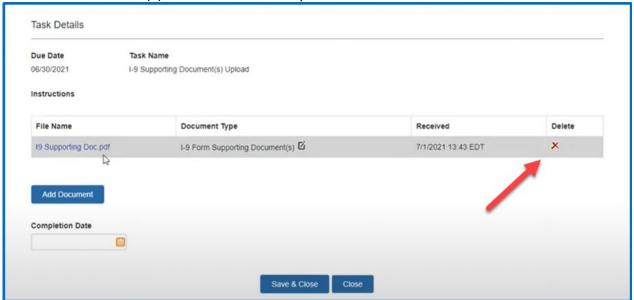
Deleting Uploaded Documents

If you need to delete a document that you uploaded, you need to navigate to the area that you uploaded your document. In the example below we used the I-9 Supporting documents.

• Click on the link to the document upload



• Click the delete (X) next to the document you wish to delete



Benefits Forms

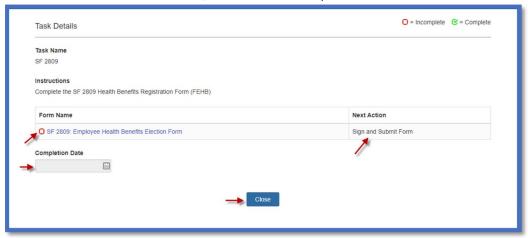
Depending on your appointment type, benefits forms may have been assigned to you. You have up to 60 days from your appointment effective date to complete your benefits forms.

- SF-2809 Health Benefits Registration Form (FEHB)
- SF-2817 Federal Employees Group Life Insurance (FEGLI)
- TSP 1 1 Thrift Savings Plan (TSP) Election

Review the screenshots below of the SF-2809 form as an example of how you review, sign and submit the

forms listed above.

Click on the Form name/Form Number to open the form



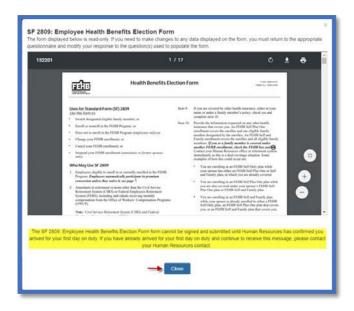
- Verify that you can view the PDF and all the information in the form is correct
- Click Confirm
- Click Sign and Submit
- Click I Agree



Upon completion the form will have a "Green" checkbox, the next action will reflect "Complete" and the date will populate in the Completion Date box

Click Close

NOTE: If you attempt to submit one of the Benefits forms listed above **Before** your **Entry on Duty Date** you will receive the following error



The SF 2809: Employee Health Benefits Election Form cannot be signed and submitted until Human Resources has confirmed you arrived for your first day on duty. If you have already arrived for your first day on duty and continue to receive this message, please contact your Human Resources contact. Additionally, it is important for you to know that although family member SSNs are not a required field, the insurance plan requires this information to comply with IRS reporting requirements outlined with IRC section 6055. If you do not provide family member SSNs, the HR Office will return to the form to you requesting this information.

Beneficiary Forms

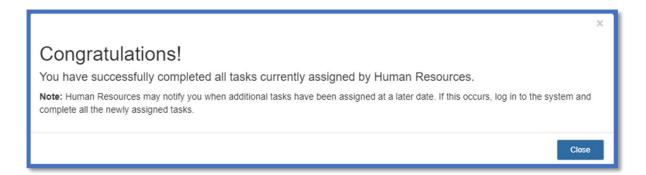
Depending on your appointment type, beneficiary forms may have been assigned to you. Beneficiary forms include:

- SF-1152 Designation of Beneficiary Unpaid Compensation
- SF-3102 FERS Designation of Beneficiary
- SF-2823 FEGLI Designation of Beneficiary
- TSP-3 Thrift Savings Plan (TSP) Designation of Beneficiary

You may complete the forms via the Onboarding system. However, the system will force you to print the forms as beneficiary forms require wet signature and submissions via hard copy to the NIH Benefits office. You may also choose to complete the benefits forms at Orientation.

Completed Profile

Once you have submitted and printed all the required forms, your new hire record will be complete.



- All tasks will display a completed date and a "green" box
- The progress bar will display 100% progress

