

U.S. International Development Finance Corporation (DFC) Agency Evaluation of 2021 Federal Employee Viewpoint Survey Results

Each year, the DFC conducts the Federal Employee Viewpoint Survey (FEVS) administered by the Office of Personnel Management. The FEVS measures employees' perceptions of whether, and to what extent, conditions characteristic of successful organizations are present in the agency. The FEVS serves as a tool for employees to share their perceptions in many critical areas including their work experiences, their agency, and leadership.

Survey results are analyzed at the Corporation, department, and lower levels to help inform decision-making and to allow managers to see where improvements within their work units are necessary.

The Partnership for Public Service in conjunction with the Boston Consulting Group also uses the results to determine the Best Places to Work in the Federal Government. The DFC placed 16th on the Best Places to Work in the Federal Government, small agency category.

2021 FEVS Overview

Survey Administration Dates: November 9 – December 10, 2021

Eligibility: full-time/part-time, permanent, non-seasonal, non-political DFC employees on board on or before April 2021

Number of Surveys Administered: 343

Number of Surveys Completed: 274

Response Rate: 79.8%

The 2021 FEVS closed on December 10, 2021, was an abbreviated survey, with DFC achieving a response rate of 79.8%, and an Employee Engagement Index Score of 77%.

Due to the pandemic, survey administration in 2021 differed from 2020 in some substantial ways, making year to year figures less comparable.

DFC's Employee Engagement Index Score of 77% was ten points higher than 2020 (67%) and slightly higher than other small agencies (76%) and higher than governmentwide (71%).