

CMS Manual System	Department of Health & Human Services (DHHS)
Pub 100-20 One-Time Notification	Centers for Medicare & Medicaid Services (CMS)
Transmittal 11855	Date: February 9, 2023
	Change Request 10709

SUBJECT: User Enhancement Change Request (UECR): Update the Multi-Carrier System (MCS) to Include Additional Navigational Functionality

I. SUMMARY OF CHANGES: The purpose of this Change Request (CR) is to update the MCS to grant a user the ability to scroll backwards through displayed data.

EFFECTIVE DATE: July 1, 2023

**Unless otherwise specified, the effective date is the date of service.*

IMPLEMENTATION DATE: July 3, 2023

Disclaimer for manual changes only: The revision date and transmittal number apply only to red italicized material. Any other material was previously published and remains unchanged. However, if this revision contains a table of contents, you will receive the new/revised information only, and not the entire table of contents.

II. CHANGES IN MANUAL INSTRUCTIONS: (N/A if manual is not updated)

R=REVISED, N=NEW, D=DELETED-Only One Per Row.

R/N/D	CHAPTER / SECTION / SUBSECTION / TITLE
N/A	N/A

III. FUNDING:

For Medicare Administrative Contractors (MACs):

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

IV. ATTACHMENTS:

One Time Notification

Attachment - One-Time Notification

Pub. 100-20	Transmittal: 11855	Date: February 9, 2023	Change Request: 10709
-------------	--------------------	------------------------	-----------------------

SUBJECT: User Enhancement Change Request (UECR): Update the Multi-Carrier System (MCS) to Include Additional Navigational Functionality

EFFECTIVE DATE: July 1, 2023

**Unless otherwise specified, the effective date is the date of service.*

IMPLEMENTATION DATE: July 3, 2023

I. GENERAL INFORMATION

A. Background: The purpose of this CR is to update the MCS to grant a user additional navigational functionality from the Correspondence Entry Beneficiary Initiated screen, the Correspondence Entry Provider Initiated screen, the Beneficiary History screen, the Provider History screen, the Provider Finalized Claims screen, the Provider Pending Claims screen and the Provider Correspondence screen. This enhancement shall allow a user to page backwards through Internal Control Numbers (ICNs) displayed for detail history inquiries, performed using the (HI) transaction. The current MCS functionality only allows a user to page forward through the history selected until all selected history has been viewed.

B. Policy: N/A

II. BUSINESS REQUIREMENTS TABLE

"Shall" denotes a mandatory requirement, and "should" denotes an optional requirement.

Number	Requirement	Responsibility							
		A/B MAC		D M E	Shared- System Maintainers				Other
		A	B		H H H	M I S S	F M S	V M S	
10709.1	<p>The MCS shall update the History Detail (HI) screen to allow a user to scroll backwards through the list of ICNs displayed from the selection entered in the ACT/SEL field from the following calling screens:</p> <p>The Correspondence Entry Beneficiary Initiated screen, accessed through the mnemonic CE(B),</p> <p>The Correspondence Entry Provider Initiated screen, accessed through the mnemonic CE(P),</p> <p>The Beneficiary History screen, accessed through the mnemonic IN,</p> <p>The Provider History screen, accessed through the mnemonic PH,</p>						X		

Number	Requirement	Responsibility									
		A/B MAC		H H H	D M E M A C	Shared- System Maintainers				Other	
		A	B			F I S S	M C S	V M S	C W F		
	<p>The Provider Finalized Claims screen, accessed through the mnemonic FA,</p> <p>The Provider Pending Claims screen, accessed through the mnemonic PA,</p> <p>The Provider Correspondence screen, accessed through the mnemonic CP.</p>										
10709.1.1	The MCS shall assign a Program Function (PF) key to allow the user to scroll back to the previous ICN(s) in the list.						X				
10709.1.2	The MCS shall create a message to be displayed on the Detail History screen, indicating that the user is at the beginning or the end of the display when paging through the listed ICNs.						X				
10709.1.3	The MCS shall update the system so that when the end of the list is reached, the user is not automatically returned to the calling screen.						X				

III. PROVIDER EDUCATION TABLE

Number	Requirement	Responsibility									
		A/B MAC		H H H	D M E M A C					Other	
		A	B			F I S S	M C S	V M S	C W F		
	None										

IV. SUPPORTING INFORMATION

Section A: Recommendations and supporting information associated with listed requirements: N/A

"Should" denotes a recommendation.

X-Ref Requirement Number	Recommendations or other supporting information:
---------------------------------	---

Section B: All other recommendations and supporting information: N/A

V. CONTACTS

Pre-Implementation Contact(s): Cathleen Gurreri, 443-934-2913 or cathleen.gurreri@cms.hhs.gov

Post-Implementation Contact(s): Contact your Contracting Officer's Representative (COR).

VI. FUNDING

Section A: For Medicare Administrative Contractors (MACs):

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

ATTACHMENTS: 0