



Claim Status Category and Claim Status Codes Update

MLN Matters Number: MM11467 **Revised**

Related Change Request (CR) Number: 11467

Related CR Release Date: **April 10, 2020**

Effective Date: April 1, 2020

Related CR Transmittal Number: **R10045CP**

Implementation Date: April 6, 2020

Note: We revised this article on April 10, 2020, to reflect a revised Change Request (CR) 11467. CR 11467 was revised to update the Uniform Resource Locators (URLs) references (page 2 in this article) in Background Section in the CR. The CR release date, transmittal number and link to the transmittal were also changed. All other information remains the same. All other information remains the same.

PROVIDER TYPE AFFECTED

This MLN Matters Article is for physicians, providers, and suppliers billing Medicare Administrative Contractors (MACs) for services provided to Medicare beneficiaries.

PROVIDER ACTION NEEDED

CR 11467 updates the Claim Status and Claim Status Category Codes used for the Accredited Standards Committee (ASC) X12 276/277 Health Care Claim Status Request and Response and ASC X12 277 Health Care Claim Acknowledgment transactions. Make sure your billing staff is aware of this update.

BACKGROUND

The Health Insurance Portability and Accountability Act of 1996 (HIPAA) requires all covered entities to use only Claim Status Category Codes and Claim Status Codes approved by the National Code Maintenance Committee in the ASC X12 276/277 Health Care Claim Status Request and Response transaction standards. These standards were adopted under HIPAA for electronically submitting health care claims status requests and responses. These codes explain the status of submitted claims. Proprietary codes may not be used in the ASC X12 276/277 transactions to report claim status.

The National Code Maintenance Committee meets at the beginning of each ASC X12 trimester meeting (January/February, June, and September/October) and makes decisions about additions, modifications, and retirement of existing codes. The Committee has decided to allow the industry six (6) months for implementation of newly added or changed codes.

The codes sets are available at: <https://nex12.org/index.php/codes>. Included in the code lists are specific details, including the date when a code was added, changed, or deleted.

All code changes approved during the January/February 2020 committee meeting shall be posted on these sites on or about March 1, 2020.

The Centers for Medicare & Medicaid Services (CMS) will issue future updates to these codes as needed. MACs must update their claims systems to ensure the current version of these codes is used in their claim status responses. MAC and shared systems changes will be made as necessary as part of a routine release to reflect applicable changes such as the retirement of previously used codes or newly created codes.

These code changes are to be used in the editing of all ASC X12 276 transactions processed on or after the date of implementation. These code changes are also to be reflected in the ASC X12 277 transactions issued on and after the date of implementation of CR 11467.

The MACs must comply with the requirements contained in the current standards adopted under HIPAA for electronically submitting certain health care transactions, including the ASC X12 276/277 Health Care Claim Status Request and Response. These contractors must use valid Claim Status Category Codes and Claim Status Codes when sending ASC X12 277 Health Care Claim Status Responses. They must also use valid Claim Status Category Codes and Claim Status Codes when sending ASC X12 277 Healthcare Claim Acknowledgments. References in this CR to “277 responses” and “claim status responses” encompass both the ASC X12 277 Health Care Claim Status Response and the ASC X12 277 Healthcare Claim Acknowledgment transactions.

ADDITIONAL INFORMATION

The official instruction, CR11467, issued to your MAC regarding this change is available at <https://www.cms.gov/files/document/r10045cp.pdf>.

If you have questions, your MACs may have more information. Find their website at <http://go.cms.gov/MAC-website-list>.

DOCUMENT HISTORY

Date of Change	Description
April 10, 2020	We revised this article to reflect a revised CR 11467. CR 11467 was revised to update the URL references in Background Section in the CR (page 2 in this article). The CR release date, transmittal number and link to the transmittal were also changed. All other information remains the same.
November 15, 2019	Initial article released.

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