



Replacing Medicare Durable Medical Equipment (DME) or Medication after a Disaster or Emergency

Emergency Provider Response Support Tool

What was lost, destroyed, or damaged?

Who originally paid for the DME or medication?

Who should you contact for help with replacement?

Durable Medical Equipment (DME)

Original Medicare (Part B)

Medicare Advantage Plan (Part C)

Contact supplier or call 1-800-MEDICARE (1-800-633-4227) [TTY 1-877-486-2048]

Contact supplier or call MA Plan or 1-800-MEDICARE (if necessary)

OR

Prescription Drugs

Original Medicare (Part B)
(note: very few drugs)

Medicare Advantage Plan (Part C)

Medicare Prescription Drug Plan (Part D)

Call 1-800-MEDICARE (1-800-633-4227) [TTY 1-877-486-2048]

Call MA Plan or 1-800-MEDICARE (if necessary)

Call Prescription Drug Plan or 1-800-MEDICARE (if necessary)

For additional resources, scan this QR code with a smartphone camera or visit <https://www.medicare.gov/what-medicare-covers/getting-care-drugs-in-disasters-or-emergencies>

