



Replacing Medicare Durable Medical Equipment (DME) or Medication after a Disaster or Emergency

Beneficiary Support Tool

If You Have DME From Medicare Part B:

Medicare may be able to replace any DME that was lost or damaged in a disaster. Medicare pays for repairs and supplies for DME it provides. Here are some ways to get assistance with replacement:

- ✓ Find your Medicare Card.
- ✓ Contact your DME supplier, if possible.
- ✓ Call 1-800-MEDICARE (1-800-633-4227) [TTY 1-877-486-2048].



If You Have DME from a Medicare Advantage (MA) Plan:

Your MA Plan may be able to replace any DME that was lost or damaged in a disaster. MA Plans pay for repairs and supplies for DME they provide. Here are some ways to get assistance with replacement:

- ✓ Find your MA Plan Card. Call your MA Plan.
- ✓ Contact your DME supplier, if possible.
- ✓ Call 1-800-MEDICARE (1-800-633-4227) [TTY 1-877-486-2048] if you are unable to contact your MA Plan.

If You Have Prescription Drugs:

Prescription drugs paid for by a Prescription Drug Plan (Part D), an MA Plan, or Medicare Part B that were lost, damaged, or left behind may be able to be replaced. First, find your insurance card(s). Then, here are some ways to get assistance with replacement.

- ✓ If you have Medicare and are enrolled in a separate Part D Plan, contact your Part D Plan.
- ✓ If you have an MA Plan that covers prescription drugs, contact your MA Plan.
- ✓ If you have drugs covered by Medicare Part B (rare), call 1-800-MEDICARE (1-800-633-4227) [TTY 1-877-486-2048].



For additional resources, scan this QR code with a smartphone camera or visit <https://www.medicare.gov/what-medicare-covers/getting-care-drugs-in-disasters-or-emergencies>

