

CMS Manual System	Department of Health & Human Services (DHHS)
Pub 100-20 One-Time Notification	Centers for Medicare & Medicaid Services (CMS)
Transmittal 11862	Date: February 16, 2023
	Change Request 12879

SUBJECT: User Enhancement Change Request (UECR): Fiscal Intermediary Shared System (FISS) - Reason Code 10404 Assigns on Accrete Claims

I. SUMMARY OF CHANGES: The purpose of this UECR is to modify FISS to not assign reason code 10404 on system generated accrete claims that are used to repost outpatient history to the Common Working File. Additionally, FISS shouldn't automatically reject, deny or return to provider any CWF accrete claim.

EFFECTIVE DATE: July 1, 2023

**Unless otherwise specified, the effective date is the date of service.*

IMPLEMENTATION DATE: July 3, 2023

Disclaimer for manual changes only: The revision date and transmittal number apply only to red italicized material. Any other material was previously published and remains unchanged. However, if this revision contains a table of contents, you will receive the new/revised information only, and not the entire table of contents.

II. CHANGES IN MANUAL INSTRUCTIONS: (N/A if manual is not updated)

R=REVISED, N=NEW, D=DELETED-Only One Per Row.

R/N/D	CHAPTER / SECTION / SUBSECTION / TITLE
N/A	N/A

III. FUNDING:

For Medicare Administrative Contractors (MACs):

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

IV. ATTACHMENTS:

One Time Notification

Attachment - One-Time Notification

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EFFECTIVE DATE: July 1, 2023

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I. GENERAL INFORMATION

A. Background: When the Common Working File (CWF) has purged an outpatient claim, FISS generates an accrete claim to repost the paid claim to CWF history if an adjustment against the purged claim is necessary. The accrete is only posted to CWF and represents a copy of the previously finalized claim. When an accrete receives a FISS consistency reason code, FISS will attempt to return the accrete to the provider (RTP) based on the FISS reason code file. The RTP'd accrete can't finalize because it isn't a provider generated claim, as identified by the tape to tape flag equal to U.

This UECR will modify FISS to not assign consistency reason code 10404 on accrete claims. Additionally, FISS will create a new reason code to assign if a reason code set to automatically RTP or reject is assigned to a claim with the tape to tape flag equal to U. This will prevent system generated accrete claims from getting stuck in status/location TB9900 and reduce MAC effort required to finalize CWF history updates. Isolating accretes that incorrectly receive FISS reason codes will allow the MACs to identify other reason codes that should be modified to no longer assign. Additional reason codes may be addressed in a future CR as each reason code should be evaluated to determine the correct way to prevent assignment on accretes.

B. Policy: There are no policy impacts, this request is a technical change to improve system performance.

II. BUSINESS REQUIREMENTS TABLE

"Shall" denotes a mandatory requirement, and "should" denotes an optional requirement.

Number	Requirement	Responsibility								Other	
		A/B MAC		D M E	Shared- System Maintainers						
		A	B		H H H	M A C	F I S S	M C S	V M S		C W F
12879.1	FISS shall modify the process for system generated CWF accretes to remove condition codes identified in reason code 10404 when the accrete will post to CWF as a new claim and the finalized claim in FISS is an adjustment/reopening.	X					X				
12879.2	FISS shall create a new reason code to prevent CWF accretes from automatic reject, denial or RTP based on						X				

Number	Requirement	Responsibility							
		A/B MAC		D M E M A C	Shared- System Maintainers				Other
		A	B		H H H	F I S S	M C S	V M S	
	the reason code file.								
12879.2.1	FISS shall ensure the MAC can identify the originally assigned reason code when the new reason code is assigned.					X			
12879.3	Contractors shall set the new reason code to a unique manual location to isolate accretes that are inappropriately edited in FISS.	X		X					

III. PROVIDER EDUCATION TABLE

Number	Requirement	Responsibility				
		A/B MAC			D M E M A C	C E D I
		A	B	H H H		
	None					

IV. SUPPORTING INFORMATION

Section A: Recommendations and supporting information associated with listed requirements: N/A

"Should" denotes a recommendation.

X-Ref Requirement Number	Recommendations or other supporting information:

Section B: All other recommendations and supporting information: N/A

V. CONTACTS

Pre-Implementation Contact(s): Rita Hazlip, Rita.Hazlip@cms.hhs.gov

Post-Implementation Contact(s): Contact your Contracting Officer's Representative (COR).

VI. FUNDING

Section A: For Medicare Administrative Contractors (MACs):

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ATTACHMENTS: 0