CMS Manual System	Department of Health & Human Services (DHHS)
Pub 100-20 One-Time Notification	Centers for Medicare & Medicaid Services (CMS)
Transmittal 10916	Date: August 11, 2021
	Change Request 10757

SUBJECT: User Change Request (UCR): Fiscal Intermediary Shared System (FISS)- All Zero Electronic Funds Transfer Numbers (EFT#) Not Possible in the Healthcare Integrated General Ledger System (HIGLAS)

I. SUMMARY OF CHANGES: Currently, FISS will issue EFT number 0000000000 once the maximum defined EFT number has been used. HIGLAS cannot accept an EFT number with all zeroes. The EFT number has to be greater than or equal 0000000001. EFT payments sent to HIGLAS with 0000000000 false confirm and create manual work for the Medicare Administrative Contractor (MAC) to cancel the EFT and reissue payment.

EFFECTIVE DATE: January 1, 2022

*Unless otherwise specified, the effective date is the date of service.

IMPLEMENTATION DATE: January 3, 2022

Disclaimer for manual changes only: The revision date and transmittal number apply only to red italicized material. Any other material was previously published and remains unchanged. However, if this revision contains a table of contents, you will receive the new/revised information only, and not the entire table of contents.

II. CHANGES IN MANUAL INSTRUCTIONS: (N/A if manual is not updated) R=REVISED, N=NEW, D=DELETED-*Only One Per Row.*

R/N/D	CHAPTER / SECTION / SUBSECTION / TITLE	
N/A	N/A	

III. FUNDING:

For Medicare Administrative Contractors (MACs):

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

IV. ATTACHMENTS:

One Time Notification

Attachment - One-Time Notification

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EFFECTIVE DATE: January 1, 2022

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IMPLEMENTATION DATE: January 3, 2022

I. GENERAL INFORMATION

- **A. Background:** Currently, FISS resets the EFT# to 0000000000 after EFT# 0009999999 is issued. HIGLAS requires the EFT# to be greater than or equal to 0000000001. Payments issued with an all zero EFT number cannot be processed in HIGLAS and false confirm. The Medicare Administrative Contractor (MAC) has to manually cancel and reissue the payment to correct the problem. This change request will modify FISS to restart with EFT# 0000000001.
- **B. Policy:** There are no policy impacts.

II. BUSINESS REQUIREMENTS TABLE

"Shall" denotes a mandatory requirement, and "should" denotes an optional requirement.

Number	Requirement	Responsibility										
			A/B	}	D		Sha	red-		Other		
		N	MA(\mathbb{C}	M		Sys	tem				
]		Е	Maintainers				
		A	В	Н		F	M	V	C			
				Н	M	I	C	M	W			
				Н	A	S	S	S	F			
					С	S						
10757.1	FISS shall modify the EFT number assignment to not					X						
	use 0000000000. Valid EFT numbers shall be limited											
	to 0000000001 - 0009999999.											

III. PROVIDER EDUCATION TABLE

Number	Requirement	Responsibility				
			A/B		D	С
		MAC		\mathbf{C}	M	Е
					Е	D
		A	В	Н		I
				Н	M	
				Н	Α	
					C	
	None					

IV. SUPPORTING INFORMATION

Section A: Recommendations and supporting information associated with listed requirements: N/A

"Should" denotes a recommendation.

X-Ref	Recommendations or other supporting information:
Requirement	
Number	

Section B: All other recommendations and supporting information: N/A

V. CONTACTS

Pre-Implementation Contact(s): Rita Hazlip, 410-786-5755 or Rita.Hazlip@cms.hhs.gov

Post-Implementation Contact(s): Contact your Contracting Officer's Representative (COR).

VI. FUNDING

Section A: For Medicare Administrative Contractors (MACs):

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ATTACHMENTS: 0