

<b>CMS Manual System</b>	<b>Department of Health &amp; Human Services (DHHS)</b>
<b>Pub 100-20 One-Time Notification</b>	<b>Centers for Medicare &amp; Medicaid Services (CMS)</b>
<b>Transmittal 10352</b>	<b>Date: September 10, 2020</b>
	<b>Change Request 11922</b>

**Transmittal 10301, dated August 14, 2020, is being rescinded and replaced by Transmittal 10352, dated September 10, 2020, to remove MSPTS - ECRS hold location from BR 1.3. All other information remains the same.**

**SUBJECT: Updates to Bills Pending Reports to Assist Medicare Administrative Contractors (MACs) with Monthly Status Report (MSR)**

**I. SUMMARY OF CHANGES:** The purpose of this Change Request (CR) is to update the Bills Pending reports created in CR 11257. Currently, the reports include days spent in development when calculating the number of days that a claim is pending. This CR will update the reports to remove development days from the reports.

**EFFECTIVE DATE: January 1, 2021**

*\*Unless otherwise specified, the effective date is the date of service.*

**IMPLEMENTATION DATE: January 4, 2021**

*Disclaimer for manual changes only: The revision date and transmittal number apply only to red italicized material. Any other material was previously published and remains unchanged. However, if this revision contains a table of contents, you will receive the new/revised information only, and not the entire table of contents.*

**II. CHANGES IN MANUAL INSTRUCTIONS:** (N/A if manual is not updated)

R=REVISED, N=NEW, D=DELETED-Only One Per Row.

<b>R/N/D</b>	<b>CHAPTER / SECTION / SUBSECTION / TITLE</b>
N/A	N/A

**III. FUNDING:**

**For Medicare Administrative Contractors (MACs):**

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

**IV. ATTACHMENTS:**

**One Time Notification**

# Attachment - One-Time Notification

Pub. 100-20	Transmittal: 10352	Date: September 10, 2020	Change Request: 11922
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## I. GENERAL INFORMATION

**A. Background:** Changes were made under CR 11257 to create new Bills Pending Reports to match the MACs' requirements for reporting the number of days pending for claims on the MSR. This CR will update those reports to remove days in development from these calculations.

**B. Policy:** There are no legislative or regulatory policies associated with this CR.

## II. BUSINESS REQUIREMENTS TABLE

*"Shall" denotes a mandatory requirement, and "should" denotes an optional requirement.*

Number	Requirement	Responsibility								
		A/B MAC			DME MAC	Shared-System Maintainers				Other
		A	B	HHH		FISS	MCS	VMS	CWF	
11922.1	Contractors shall update the summary and detail reports created under CR 11257 to subtract the number of days in development from the number of days pending when calculating the days pending for these reports.					X	X	X		
11922.1.1	ViPS Medicare System (VMS) shall use the Development Days field available in VMS to determine the number of days in development to subtract from the days pending.							X		
11922.1.2	Multi-Carrier System (MCS) shall use the H99RCA19 Claims Other than Clean Timeless Report criteria to determine which claims						X			

Number	Requirement	Responsibility								
		A/B MAC			DME MAC	Shared-System Maintainers				Other
		A	B	HHH		FISS	MCS	VMS	CWF	
	shall be considered development for the purposes of updating these reports.									
11922.1.2.1	<p>MCS shall include the following locations to calculate the development days for the purposes of this report:</p> <p>007, 010, 011, 013, 014, 016, 018, 019, 020, 023, 035, 036, 046, 047, 050, 059, 220-229, 240, 241, 242, 243 and Paperwork (PWK) hold locations listed in the HxxTIPWK SPITAB table</p>						X			
11922.1.2.2	<p>MCS shall include the following claim locations:</p> <p>Location 250 (PSC Activity Hold Location)</p> <p>ZPIC ADS locations as identified on the HxxTLOCS SPITAB table with key/categories ZIA, ZFA, and ZNA</p> <p>ZPIC suspense locations identified on the HxxTLOCS SPITAB table with key/categories Z01 - Z04)</p> <p>Claims developed due to medical review, as indentified by the MACs on a new key/category on the HxxTLOCS SPITAB</p>						X			
11922.1.2.3	MCS shall not include Locations 015 (No-response to ADS) and 230 (Claims with error code 5706 - CAP claim related) as development locations.						X			

Number	Requirement	Responsibility								
		A/B MAC			DME MAC	Shared-System Maintainers				Other
		A	B	HHH		FISS	MCS	VMS	CWF	
11922.1.2.4	<p>MCS shall, when calculating the number of days in development to subtract from the days pending:</p> <p>For other than PWK claims, the age a claim was in development will be calculated based on the date the claim moves on to a new location minus the date the claim moved into the development location.</p> <p>For PWK claims, if the Paperwork Held Days is greater than zero, add it to the exempt days for the claim. Otherwise, there are no Paperwork Held Days, and there is no impact to exempt days. The formulas should be the same as the H99RCA19 Report.</p>						X			
11922.1.3	Fiscal Intermediary Shared System (FISS) shall use ADS locations SB6* and the PWK hold location(s) to determine the development days for the purposes of this report.					X				
11922.1.3.1	FISS shall create a PARM for the MACs to enter any additional hold locations they need to exclude from these reports.					X				
11922.1.4	Contractors shall include the claim in the 1-30 days bucket if, after subtracting out development days, the days pending is zero.					X	X	X		
11922.2	MACs shall manually calculate the number of days pending for each of the timeframes provided below for each month in their current period of	X	X	X	X					

Number	Requirement	Responsibility								
		A/B MAC			DME MAC	Shared-System Maintainers				Other
		A	B	HHH		FISS	MCS	VMS	CWF	
	performance, through and including January 2021.  1-30 Days  31-45 Days  46-60 Days  61-100 Days  101-180 Days  181-260 Days  261-365 Days  366-500 Days  501-998 Days  999 days or greater									
11922.2.1	MACs shall subtract days in development from days pending when determining the days pending.	X	X	X	X					
11922.2.1.1	Durable Medical Equipment (DME) MACs shall use the Development Days field in VMS to determine the number of days in development to subtract from the days pending.				X					
11922.2.1.2	The Part B A/B MACs shall use the same criteria used in the H99RCA19 Claims Other than Clean Timeless Report to determine which locations shall be considered development for the purposes of updating these reports.		X							
11922.2.1.3	The Part A A/B MACs shall use ADS locations SB*, MSPTS – ECRS hold location, and the PWK hold location(s) to determine the	X								

Number	Requirement	Responsibility								
		A/B MAC			DME MAC	Shared-System Maintainers				Other
		A	B	HHH		FISS	MCS	VMS	CWF	
	development days for the purposes of this report.									
11922.2.2	MACs shall submit the calculated data on pending claims in the MSRe, as is currently done today. The K2 section of the MSRw is to be used to provide any explanations, or variances noted and should correlate to the numbers being reported in the excel file.	X	X	X	X					

### III. PROVIDER EDUCATION TABLE

Number	Requirement	Responsibility				
		A/B MAC			DME MAC	CEDI
		A	B	HHH		
	None					

### IV. SUPPORTING INFORMATION

**Section A: Recommendations and supporting information associated with listed requirements: N/A**

*"Should" denotes a recommendation.*

X-Ref Requirement Number	Recommendations or other supporting information:

**Section B: All other recommendations and supporting information: N/A**

### V. CONTACTS

**Pre-Implementation Contact(s):** Stacey Ndelle, 410-786-8208 or Stacey.Ndelle@cms.hhs.gov

**Post-Implementation Contact(s):** Contact your Contracting Officer's Representative (COR).

### VI. FUNDING

**Section A: For Medicare Administrative Contractors (MACs):**

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

**ATTACHMENTS: 0**