

CMS Manual System	Department of Health & Human Services (DHHS)
Pub 100-20 One-Time Notification	Centers for Medicare & Medicaid Services (CMS)
Transmittal 10119	Date: May 8, 2020
	Change Request 10758

SUBJECT: User Change Request (CR): Fiscal Intermediary Shared System (FISS) - Invalid User IDs on the Operator Control File

I. SUMMARY OF CHANGES: One of the Medicare Administrative Contractors has invalid Resource Access Control Facility (RACF) User IDs on the FISS Operator Control File. The invalid RACFs appear on a daily non-base report that is delivered to the MAC. Attempts to view the Operator Control File record fail and FISS will not display the User ID. The MAC can not use PF12 to manually delete the invalid User IDs. FISS has provided utilities that will remove invalid RACF User IDs from the Operator Control File, but they do not allow the MAC to specify which User IDs to delete.

Due to previous experience with the utility to clean up the FISS Operator Control File, the MAC is unwilling to run the existing FISS utilities and has requested a FISS enhancement to allow the MAC to specify which User IDs to delete.

EFFECTIVE DATE: October 1, 2020

**Unless otherwise specified, the effective date is the date of service.*

IMPLEMENTATION DATE: October 5, 2020

Disclaimer for manual changes only: The revision date and transmittal number apply only to red italicized material. Any other material was previously published and remains unchanged. However, if this revision contains a table of contents, you will receive the new/revised information only, and not the entire table of contents.

II. CHANGES IN MANUAL INSTRUCTIONS: (N/A if manual is not updated)

R=REVISED, N=NEW, D=DELETED-Only One Per Row.

R/N/D	CHAPTER / SECTION / SUBSECTION / TITLE
N/A	N/A

III. FUNDING:

For Medicare Administrative Contractors (MACs):

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

IV. ATTACHMENTS:

One Time Notification

Attachment - One-Time Notification

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I. GENERAL INFORMATION

A. Background: When a Medicare Administrative Contractor has invalid User IDs on the FISS Operator Control file, they have an option to delete the record using the PF12 key. In some cases, the invalid User IDs will not display in the online screen and cannot be manually deleted. FISS has provided a utility that will remove invalid User IDs from the Operator Control file, but selection is coded in the program and MACs cannot control which User IDs are deleted.

This User CR is requesting a mechanism for the MACs to remove specific User IDs from the Operator Control file.

B. Policy: This is a User request for a system enhancement. There are no impacts to policy.

II. BUSINESS REQUIREMENTS TABLE

"Shall" denotes a mandatory requirement, and "should" denotes an optional requirement.

Number	Requirement	Responsibility								
		A/B MAC			D M E M A C	Shared-System Maintainers				Other
		A	B	H H H		F I S S	M C S	V M S	C W F	
10758.1	FISS shall create a utility that allows the MAC to delete specified records from the Operator Control file. Any record not identified for deletion should not be modified.					X				
10758.2	FISS shall ensure that User IDs removed from the FISS Operator Control file by the utility are reported on a new or existing report.					X				

III. PROVIDER EDUCATION TABLE

Number	Requirement	Responsibility				
		A/B MAC			D M E	C E D I
		A	B	H H H		
	None					

IV. SUPPORTING INFORMATION

Section A: Recommendations and supporting information associated with listed requirements: N/A

"Should" denotes a recommendation.

X-Ref Requirement Number	Recommendations or other supporting information:

Section B: All other recommendations and supporting information: N/A

V. CONTACTS

Pre-Implementation Contact(s): Rita Hazlip, 410-786-5755 or Rita.Hazlip@cms.hhs.gov

Post-Implementation Contact(s): Contact your Contracting Officer's Representative (COR).

VI. FUNDING

Section A: For Medicare Administrative Contractors (MACs):

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ATTACHMENTS: 0