

CMS Manual System	Department of Health & Human Services (DHHS)
Pub 100-20 One-Time Notification	Centers for Medicare & Medicaid Services (CMS)
Transmittal 10078	Date: May 1, 2020
	Change Request 11690

SUBJECT: Additional Coordination of Benefits (COB) Workload Numbers Added to the Medicare Part B Contractor Reporting Operational Workload Data (CROWD) Table for Purposes of Identifying Medicare Secondary Payer (MSP) Part B Recovery Savings for the Benefits Coordination and Recovery Center (BCRC) and the Commercial Repayment Center (CRC) Contractors

I. SUMMARY OF CHANGES: The CROWD system shall add contractor/workload numbers 079002, 079502, and 079802 to the Medicare Part B CROWD report in order for the BCRC and CRC to identify Medicare Part B MSP recovery savings. The BCRC and CRC will be able to identify MSP Part B recovery savings in the Part B CROWD report and will no longer need to combine MSP Part B savings with the MSP Part A Savings under workload numbers 079001, 079501 and 079801.

EFFECTIVE DATE: October 1, 2020

**Unless otherwise specified, the effective date is the date of service.*

IMPLEMENTATION DATE: October 5, 2020

Disclaimer for manual changes only: The revision date and transmittal number apply only to red italicized material. Any other material was previously published and remains unchanged. However, if this revision contains a table of contents, you will receive the new/revised information only, and not the entire table of contents.

II. CHANGES IN MANUAL INSTRUCTIONS: (N/A if manual is not updated)

R=REVISED, N=NEW, D=DELETED-Only One Per Row.

R/N/D	CHAPTER / SECTION / SUBSECTION / TITLE
N/A	N/A

III. FUNDING:

For Medicare Administrative Contractors (MACs):

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

IV. ATTACHMENTS:

One Time Notification

Attachment - One-Time Notification

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I. GENERAL INFORMATION

A. Background: The Centers for Medicare & Medicaid Services (CMS) awarded two contracts several years ago to consolidate all group health plan and non-group health plan MSP post payment recovery activities. Medicare has saved billions of dollars for the Medicare Trust Fund due to the ongoing recovery initiatives. The CROWD COB workload numbers 079001, 079501, and 079801 are currently being used by the BCRC and the CRC to compile both Part A and Part B MSP recovery savings in the "L" MSP Part A savings report in CROWD.

It was determined recently that based on an upcoming Healthcare Integrated General Ledger Accounting System (HIGLAS) update, the BCRC and the CRC will be able to separate the Part A and Part B MSP data beginning October 2020. This Change Request (CR) instructs the BCRC and CRC to separate the Part B MSP savings from the Part A MSP savings and identify the Part B MSP savings in the "K" report in CROWD using three new CROWD COB workload numbers. This CR also alerts the A/B and Durable Medical Equipment (DME) Medicare Administrative Contractors (MACs) and the shared systems of this change.

B. Policy: The BCRC and CRC identifies Part A and Part B MSP Recovery Savings in the CROWD system.

II. BUSINESS REQUIREMENTS TABLE

"Shall" denotes a mandatory requirement, and "should" denotes an optional requirement.

Number	Requirement	Responsibility								
		A/B MAC			DME MAC	Shared-System Maintainers				Other
		A	B	H		F	M	V	C	
11690.1	A/B MACs and DME MACs, the Shared Systems, the BCRC, CRC, and CROWD shall recognize and accept contractor number 079002 (BCRC/MSPRC), 079502 (CRC) and 079802 (CRC On-going Responsibility for Medicals (ORM)) as valid CROWD COB workload numbers effective October 1, 2020.									BCRC, CRC, CROWD, MSPIC, MSPSC

Number	Requirement	Responsibility								
		A/B MAC			D M E M A C	Shared-System Maintainers				Other
		A	B	H H H		F I S S	M C S	V M S	C W F	
11690.2	CROWD shall create and recognize COB workload numbers 079002, 079502 and 079802 as a CROWD independent workload reporting Part B MSP savings, under the "K" report, outside the shared processing systems.								CROWD	
11690.3	The BCRC and CRC shall identify the Part B MSP recovery savings based on Part A and Part B data found in HIGLAS, resulting from HIGLAS ER 4938 (implemented prior to October 2020), and report the MSP Part B recovery savings in the "K" report in CROWD under COB workload numbers 079002 (BCRC/MSP Recovery Contractor (MSPRC)), 079502 (CRC) or 079802 (CRC Ongoing Responsibilities for Medicals (ORM)).								BCRC, CRC	
11690.4	The BCRC and CRC shall continue to identify the Part A MSP recovery savings based on Part A and Part B data found in HIGLAS, resulting from HIGLAS ER 4938 (implemented prior to October 2020), and report the MSP Part A recovery savings in the "L" report in CROWD under COB workload numbers 079001 (BCRC/MSPRC), 079501 (CRC) and 079801 (CRC ORM).								BCRC, CRC	

III. PROVIDER EDUCATION TABLE

Number	Requirement	Responsibility				
		A/B MAC			D M E M A C	C E D I
		A	B	H H H		
	None					

IV. SUPPORTING INFORMATION

Section A: Recommendations and supporting information associated with listed requirements: N/A

"Should" denotes a recommendation.

X-Ref Requirement Number	Recommendations or other supporting information:
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Section B: All other recommendations and supporting information: N/A

V. CONTACTS

Pre-Implementation Contact(s): Richard Mazur, 410-786-1418 or Richard.Mazur2@cms.hhs.gov

Post-Implementation Contact(s): Contact your Contracting Officer's Representative (COR).

VI. FUNDING

Section A: For Medicare Administrative Contractors (MACs):

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ATTACHMENTS: 0