



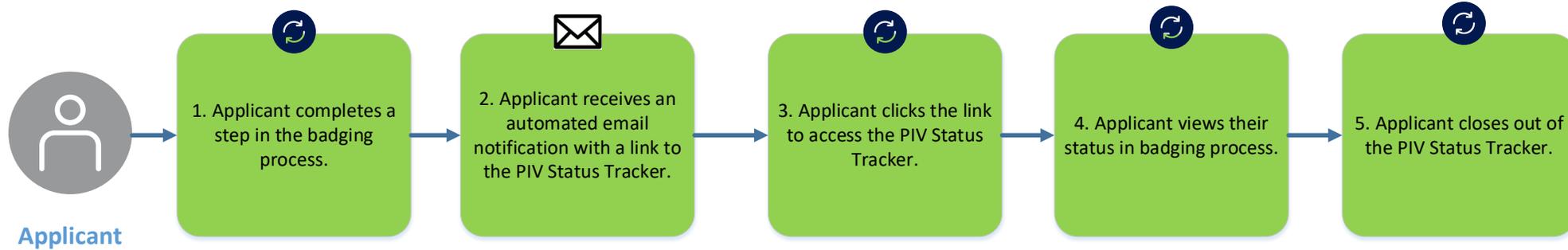
PIV Status Tracker Applicant Training

Version: 1.0 Final

Date: April 21, 2021

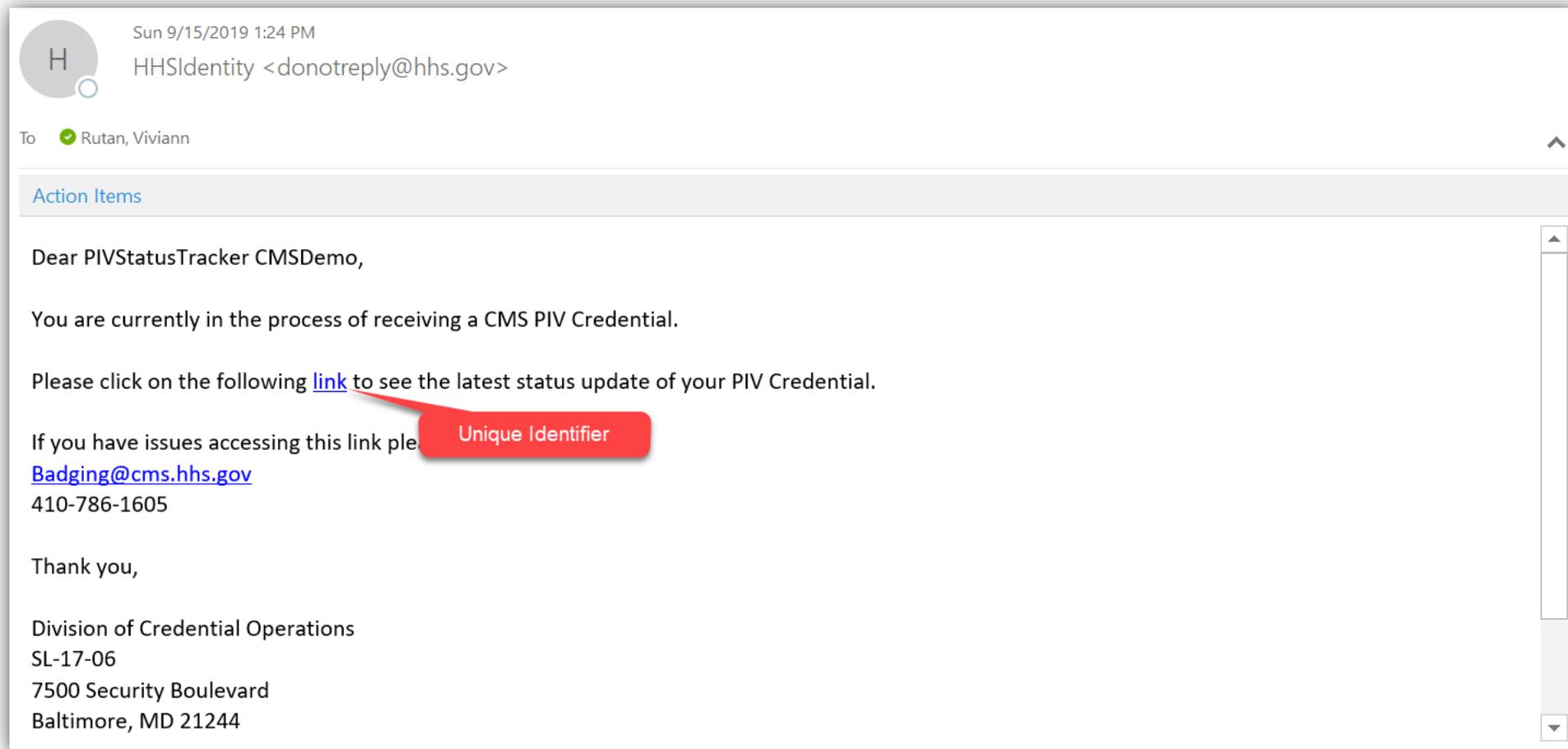
Applicant

View Applicant PIV Status Tracker



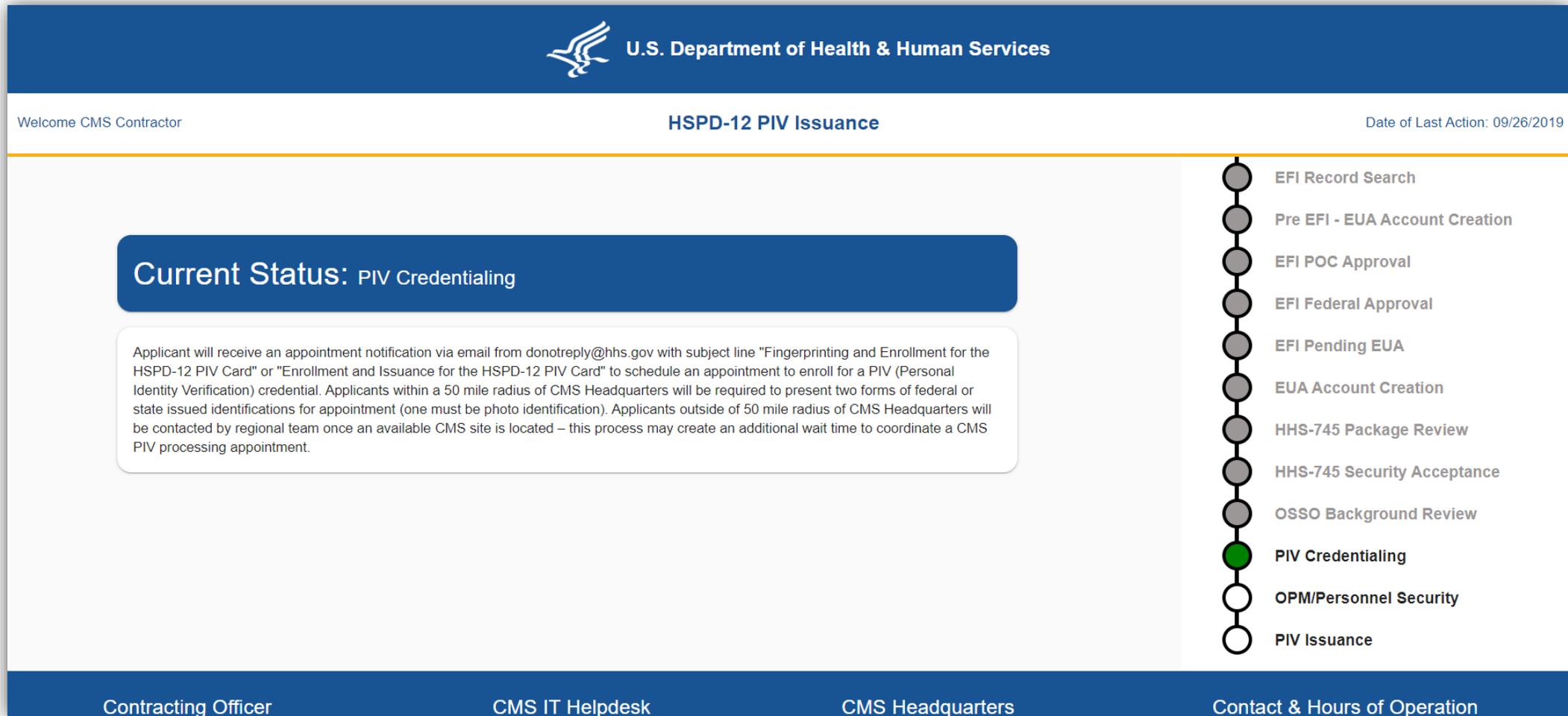
PIV Status Tracker: Email Notification

1. The PIV Status Tracker will automatically email the Applicant when there has been an update to their status in the badging process. The email will contain a link to the PIV Status Tracker Applicant Interface and the link will have a Unique Identifier which automatically logs the Applicant into the system.



PIV Status Tracker: Applicant Interface

- After clicking the link, the Applicant will be directed to the portal to view their current status in the badging process.



The screenshot shows the applicant interface for HSPD-12 PIV Issuance. At the top, it features the U.S. Department of Health & Human Services logo and the text "U.S. Department of Health & Human Services". Below this, a navigation bar includes "Welcome CMS Contractor", "HSPD-12 PIV Issuance", and "Date of Last Action: 09/26/2019".

The main content area is divided into two sections. On the left, a blue box displays the "Current Status: PIV Credentialing". Below this, a text box provides instructions: "Applicant will receive an appointment notification via email from donotreply@hhs.gov with subject line 'Fingerprinting and Enrollment for the HSPD-12 PIV Card' or 'Enrollment and Issuance for the HSPD-12 PIV Card' to schedule an appointment to enroll for a PIV (Personal Identity Verification) credential. Applicants within a 50 mile radius of CMS Headquarters will be required to present two forms of federal or state issued identifications for appointment (one must be photo identification). Applicants outside of 50 mile radius of CMS Headquarters will be contacted by regional team once an available CMS site is located – this process may create an additional wait time to coordinate a CMS PIV processing appointment."

On the right side, a vertical progress indicator consists of a series of circles connected by a line. The circles represent the following steps in the process:

- EFI Record Search
- Pre EFI - EUA Account Creation
- EFI POC Approval
- EFI Federal Approval
- EFI Pending EUA
- EUA Account Creation
- HHS-745 Package Review
- HHS-745 Security Acceptance
- OSSO Background Review
- PIV Credentialing** (highlighted in green)
- OPM/Personnel Security
- PIV Issuance

At the bottom of the interface, a blue footer bar contains the following links: "Contracting Officer", "CMS IT Helpdesk", "CMS Headquarters", and "Contact & Hours of Operation".