

MAKING CARE PRIMARY MODEL APPLICATION REFERENCE TRAINING MANUAL Version 1.0

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Contents

1.	Intro	troduction			
2.	Ove	rview	3		
	2.1	Application Access Time-Out	3		
3.	Regi	stration	3		
	3.1	New Registration	4		
	3.1.1	Yes Option	5		
	3.1.2	No Option	6		
	3.1.3	I Don't Know Option	8		
	3.1.4	Continuing the Registration Process	10		
	3.2	Login to the MCP Portal	12		
4.	Start	t a New MCP Application	14		
5.	Orga	anization Information Tab	17		
6.	Orga	anization Contacts Tab	24		
(6.1	Track Eligibility Tab	26		
(6.2	Non-FQHCs Only: Clinician and Staff Information Tab	28		
(6.3	Specialty Care Partners Tab	35		
6.4		Health IT and Data Sharing Tab	37		
(6.5	Certification Statement Tab	38		
	6.6	Exiting the System	39		
Αp	ppendix A: Acronyms4				

1. Introduction

This document provides a step-by-step guide to help readers register for access to the Making Care Primary model (MCP) application portal and apply to MCP model, which begins on July 1, 2024. MCP is a 10.5-year multi-payer model with three participation tracks that builds upon legacy primary care models. The MCP model strengthens coordination between patients' primary care clinicians, specialists, social service providers, and behavioral health clinicians. These enhancements ultimately lead to chronic disease prevention, fewer emergency room visits, and better health outcomes. Refer to the Request for Applications (RFA) for additional information about MCP.

2. Overview

The reference training manual provides a step-by-step guide to help readers apply to the Center for Medicaid and Medicare Innovation's (CMMI) Making Primary Care (MCP) model beginning July 1, 2024.

- New User Registration
- Application Overview
- Submission of Application

2.1 Application Access Time-Out

There is no auto-save function. Save your updates before navigating away from the browser window. The system will time out after thirty minutes of inactivity.

3. Registration

Before you can apply for MCP, you are required to register for access to the MCP Application portal. Enter the following address into your web browser: https://app.innovation.cms.gov/MCP. You will see the MCP Application portal login page.

3.1 New Registration

Select the "New User Registration" button if this is your first-time requesting access to a CMMI application. (See Figure 1).

Select the "Existing User Registration" button if you have previously requested access and received an ID. The system navigates to the Existing CMS Identity Management (IDM) Account Verification page.

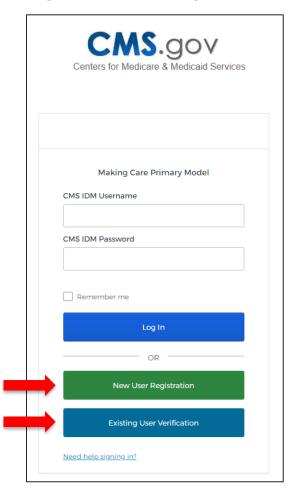


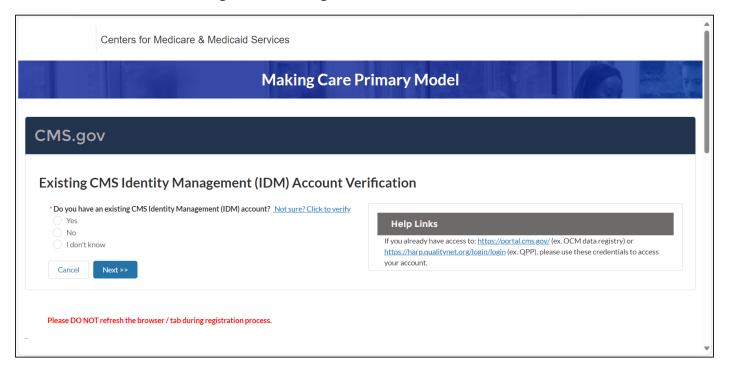
Figure 1 - New User Registration

Question: Do you have an existing CMS Identity Management (IDM) account? Select
"Yes," (proceed to section 3.1.1) "No," (proceed to section 3.1.2) or "I don't know" (proceed
to section 3.1.3)

3.1.1 Yes Option

If "Yes," select the "Next" button to proceed.

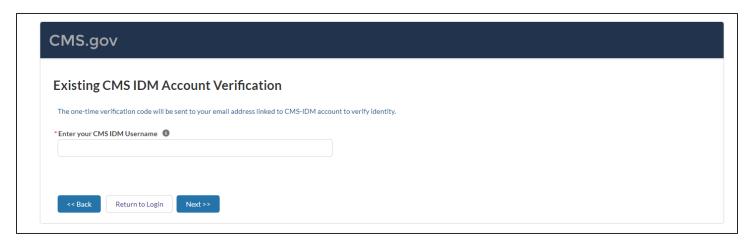
Figure 2: Existing CMS IDM Account Verification



Enter CMS IDM Username.

Select "Next" to move to proceed to section 3.1.4. (See Figure 6)

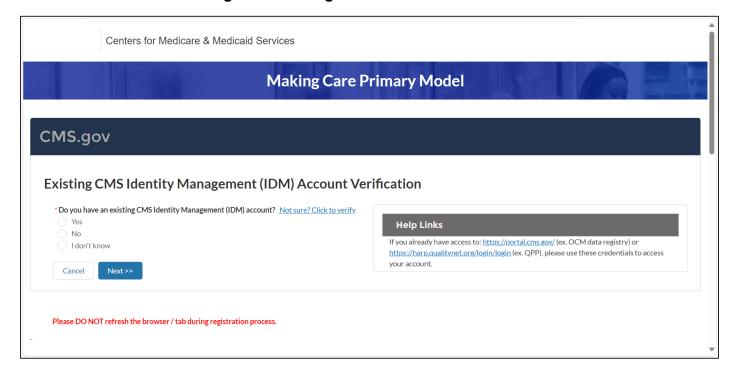
Figure 3: Existing CMS IDM Username



3.1.2 No Option

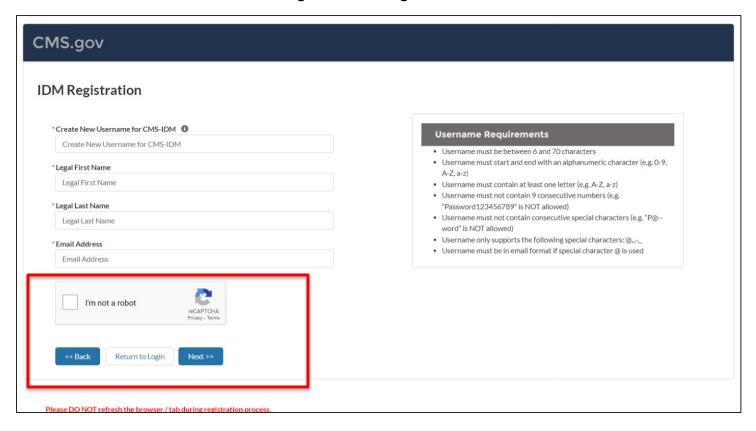
If "No," select the "Next" button to proceed.

Figure 2: Existing CMS IDM Account Verification



Enter the requested information on the CMS IDM registration screen. Select the reCAPTCHA box, then select "Next" to proceed. You will be navigated to the next set of directions (see Section 3.1.4, Figure 6).

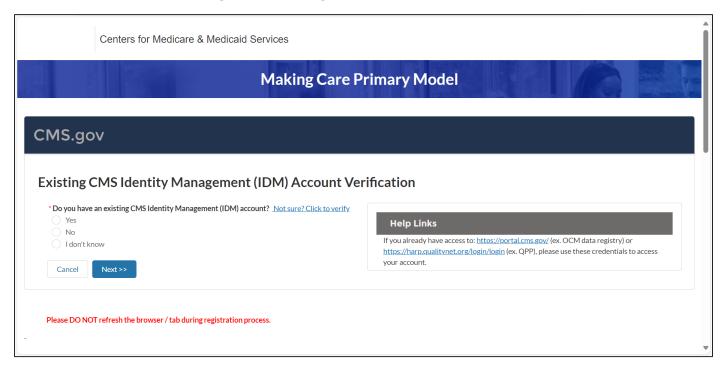
Figure 4: IDM Registration



3.1.3 I Don't Know Option

If "I don't know" is the option, select the "Next" button to proceed.

Figure 2: Existing CMS IDM Account Verification



Enter your Legal First Name, Legal Last Name and Email Address. Select "Next".

A message will appear as: "The username is sent to your email. Please check your email."

If not, you will need to start with section 3.1. to begin the **New Registration** process.

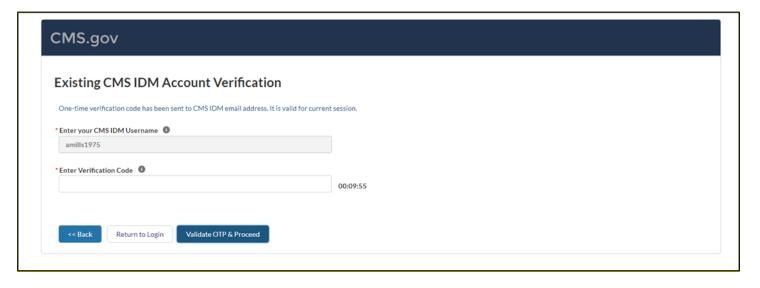
Figure 5: Retrieve Username



You will receive an email to the email address you used to register your account which will include a verification code. Enter the code from the email and select "Validate OTP & Proceed". (See Figure 6)

You will be prompted to reset your password.

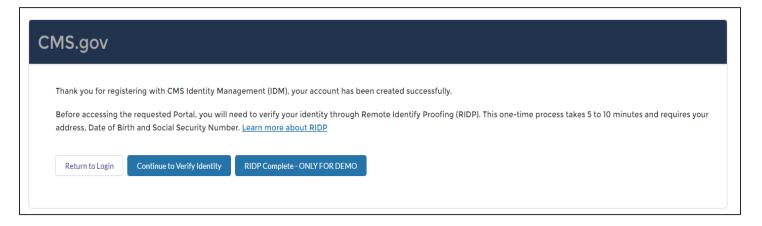
Figure 6: Existing CMS IDM Account Verification



3.1.4 Continuing the Registration Process

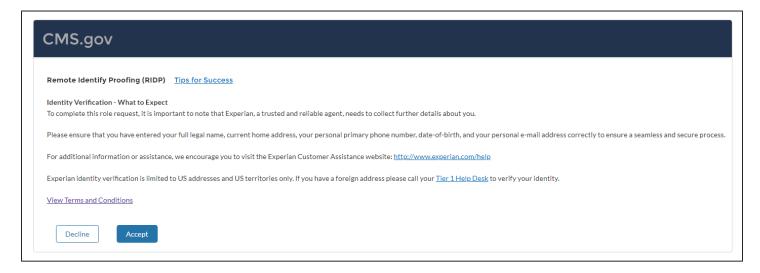
Continue to verify identity by selecting "Continue to Verify Identity". (See Figure 7)

Figure 7: Continue to Verify Identity



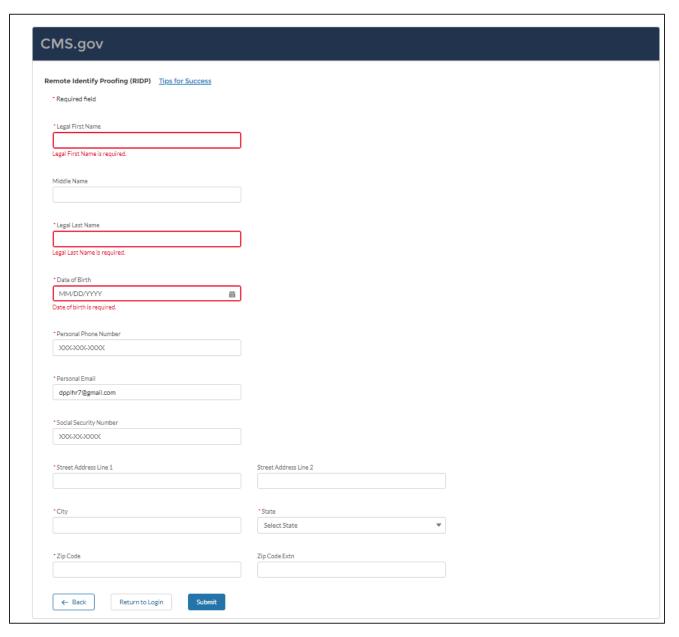
Select and read the **View Terms and Conditions** link. Select the **"X"** at the top right of the **View Terms and Conditions** screen to close the window. Select **"Accept"** to continue. (See Figure 8)

Figure 8: Remote Identity Proofing



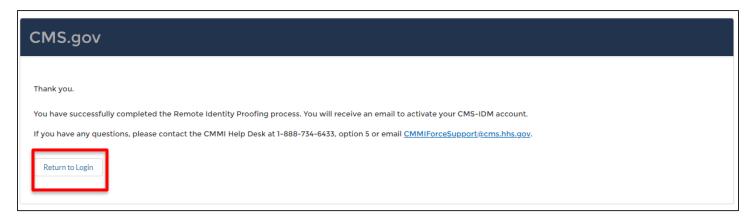
Enter the required information, denoted by an asterisk. (See Figure 9). Select the "**Submit**" button to continue.

Figure 9: RIDP



Once your identity has been verified, you will receive an email to activate your account. (See Figure 10). Select the "**Return to Login**" button to continue.

Figure 10: Identity Confirmation Page



If your identity is not able to be identified, you will see the following message on your page: We are unable to verify the information you have provided. If there is an error in the information you've submitted, you can modify and resubmit or contact Experian Support Services at 1-833-985-0709 to complete the one-time verification process over the phone and provide the response code – IDM – CMMISALESFORCE – XXXXXXXXX.

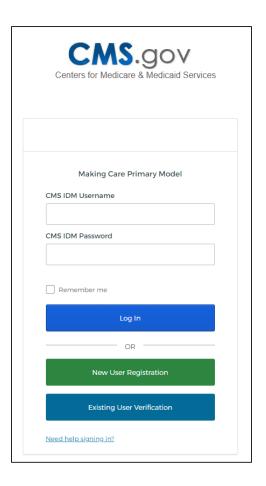
3.2 Login to the MCP Portal

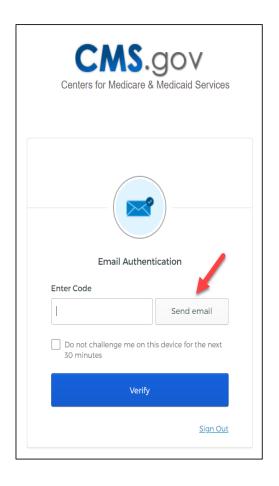
To access the MCP Login page, navigate to https://app.innovation.cms.gov/MCP. The CMS IDM Landing Page, which is the doorway to the Making Care Primary Application, will display after selecting the link above.

Enter your CMS IDM Username and Password then select the "Remember Me" box if you would like the MCP Application portal to store your CMS IDM Username and Password. Select the "Login" button. The Authentication page displays. (NOTE: In this guide, email is the chosen Multi-Factor Authentication (MFA) method.) If you selected SMS or phone call as your MFA option, the same message will be displayed but with the authentication method you chose when registering your account. (See Figures 11 & 12)

Figure 11: MCP Application Portal Login Page

Figure 12: Email Authentication Page



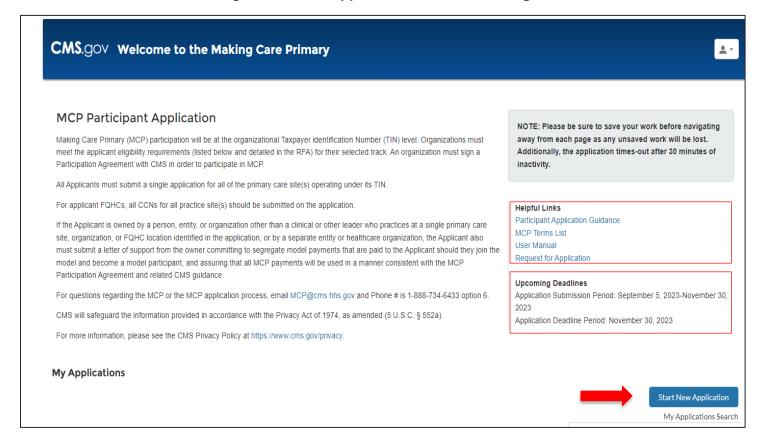


4. Start a New MCP Application

The MCP Application portal home page displays information about participation in the MCP model along with deadline submission dates and helpful links.

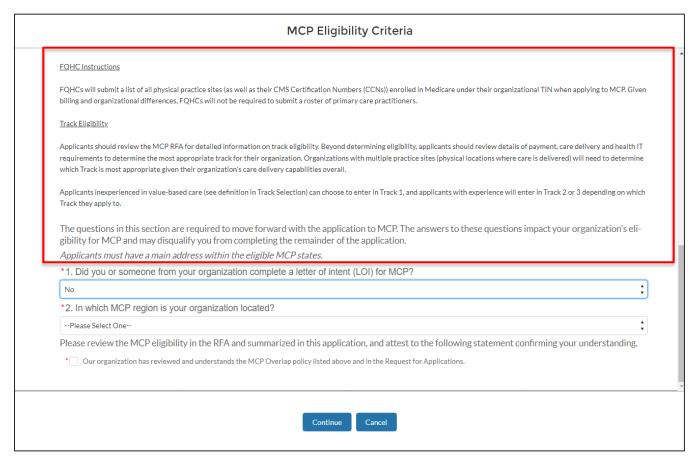
Select the "Start New Application" button. (See Figure 13)

Figure 13: MCP Application Portal Home Page



The MCP Eligibility Criteria is displayed. Scroll down to review each section as necessary then continue to the application questions. (See Figure 14)

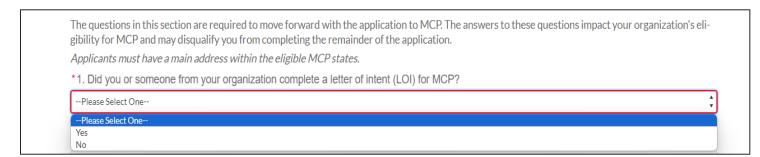
Figure 14: MCP Eligibility Criteria



• Question 1: Did you or someone from your organization complete a letter of intent (LOI) for MCP?

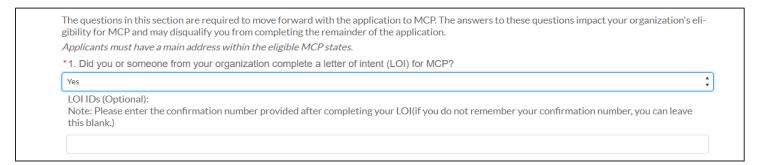
If you select "No," proceed to question 2. (See Figure 15)

Figure 15: Letter of Intent (LOI) Entry Field



If you answer "Yes," the LOI ID field will be displayed. Enter the LOI ID number that was received by your organization. Proceed to the next question. If you enter your LOI ID number, the MCP Application portal will fill other areas of your application with information from the LOI. (See Figure 16)

Figure 16: Letter of Intent (LOI) Entry Field



• Question 2: In which MCP region is your organization located? Select the region/state where your organization is located.

Please refer to the <u>RFA</u> for the list of eligible regions. Select the "attestation box". Select the "Continue" button at the bottom of the page to proceed. (See Figure 17)

Figure 17: MCP Region Field



5. Organization Information Tab

The MCP Application portal will navigate to the **Organization Information** and **Organization Contacts** tabs. As you navigate through the tabs, information on percentage complete will be displayed at the top of your page.

• Question 1: **Organization Headquarters Information.** Type your organization's name in the search bar and select the magnifying glass at the end of the search field to see if your organization returns a result. If no result appears, enter the requested information in fields A through M. Fields J, L, and M are optional. Once completed, proceed to question 2. (See Figure 18)

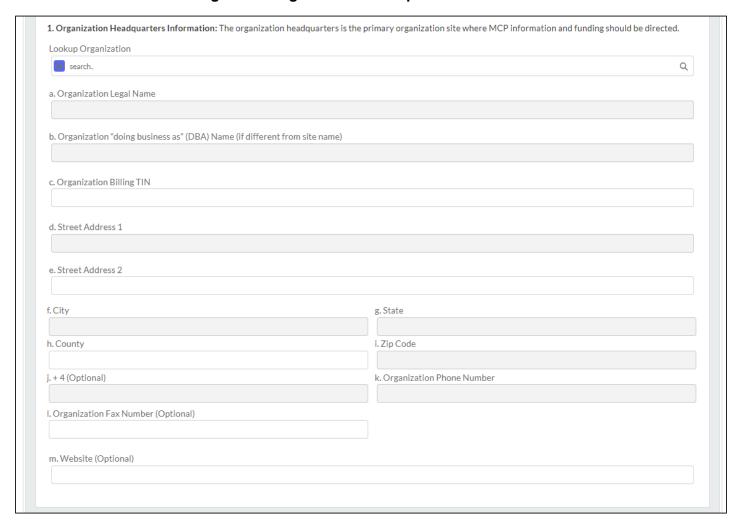


Figure 18: Organization Headquarters Information

• Question 2. Is your organization applying as an FQHC (Federally Qualified Health Center)? Select "Yes" or "No".

If you select "Yes" to this question, you are required to enter your organization's CMS Certification Number (CCN). Select the Add CMS Certification Number button. Enter the requested information displayed on the new page. Once completed, select "Save" to return to the previous page or select "Save" or "Save and New" if you need to enter multiple CCNs. (See Figures 19 & 20)

If you select "No" to this question, proceed to question 3.

Figure 19: CMS Add Certification Number Page

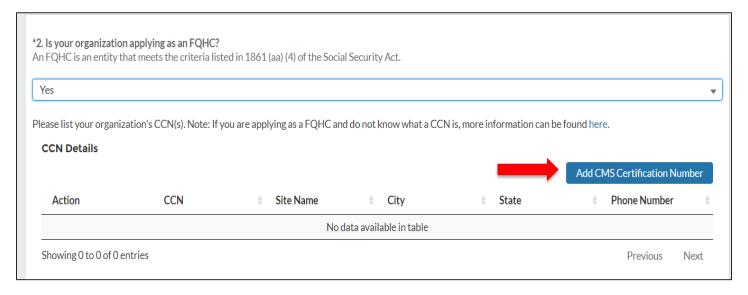
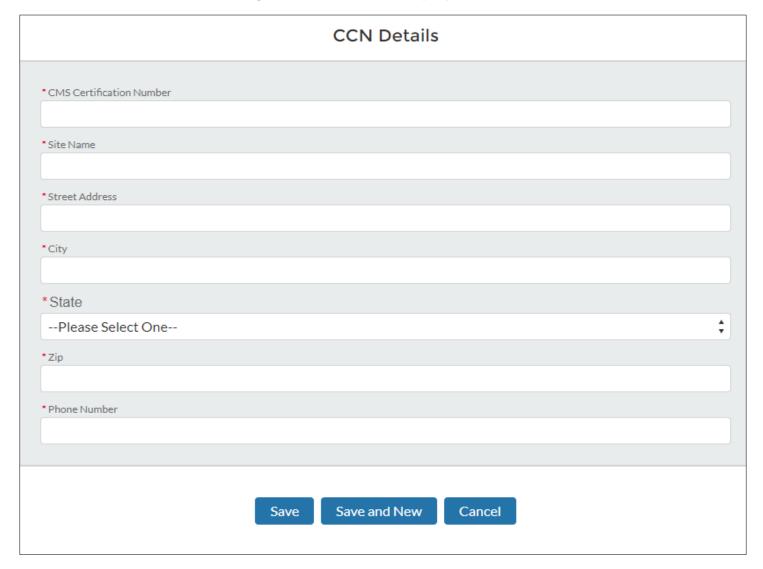
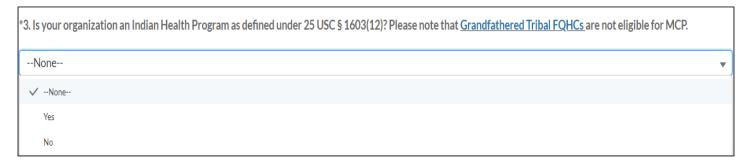


Figure 20: CCN Details Pop-up Window



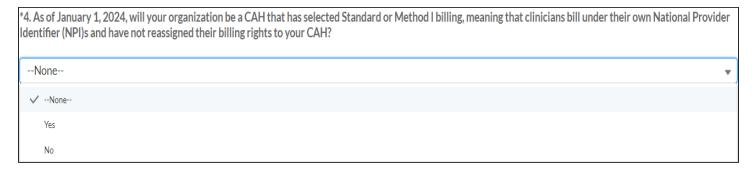
Question 3: Is your organization an Indian Health Program as defined under 25 USC §
1603(12)? Please note that <u>Grandfathered Tribal FQHCs</u> are not eligible for MCP. Select
"Yes" or "No". (See Figure 21)

Figure 21: Organization Information



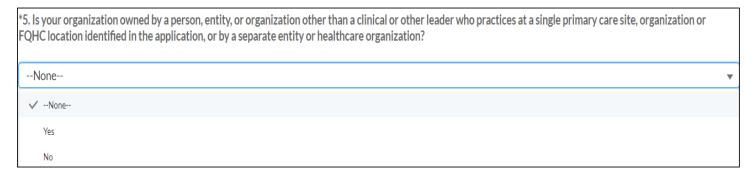
 Question 4: As of January 1, 2024, will your organization be a CAH that has selected Standard or Method I billing, meaning that clinicians bill under their own National Provider Identifier (NPI)s and have not reassigned their billing rights to your CAH? Select "Yes" or "No". (See Figure 22)

Figure 22: Organization Information



Question 5: Is your organization owned by a person, entity, or organization other than a clinical or other leader who practices at a single primary care site, organization, or FQHC location identified in the application, or by a separate entity or healthcare organization?
 Select "Yes" or "No". If "No", you may proceed to the next question. (See Figure 23)

Figure 23: Organization Information



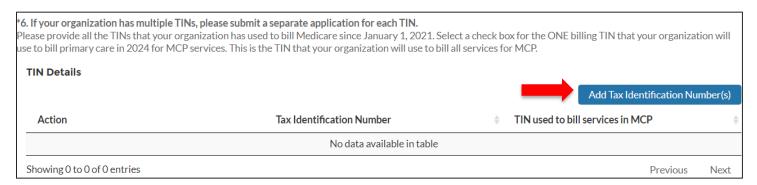
If "Yes", the Applicant is required to submit a letter of support from the owner committing to segregate funds that are paid based on the Applicant's participation in MCP and assuring that all MCP payments will be used in a manner consistent with the Participation Agreement. Select the "Upload Files" or "Drop Files" button to add necessary documents. (See Figure 24)

Figure 24: Upload Letter of Support



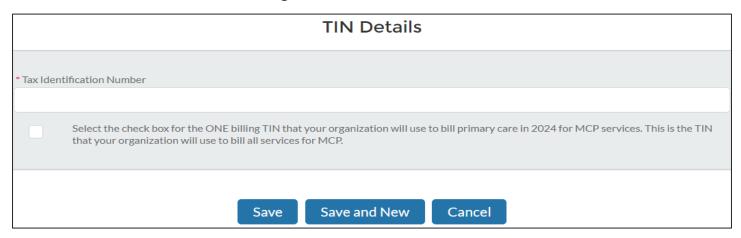
Question 6: Enter your primary Tax Identification Number (TIN). If your TIN is new, please
provide all the TINs that your organization has used to bill Medicare for primary care services
since January 1, 2021. Select the "Add Tax Identification Number" button. You must
designate one primary TIN which reflects the TIN your organization currently uses to bill
Medicare. (See Figure 25)

Figure 25: Add Tax Identification Numbers



The TIN Details (Figure 26) window will display to enter the TIN. If you are entering multiple TINs, one TIN is required to be selected to use as the billing TIN for primary care services for the MCP Application Model. Select the check box below the TIN field or select "Save" to return to the previous page or select "Save and New" if you have multiple TINs to enter.

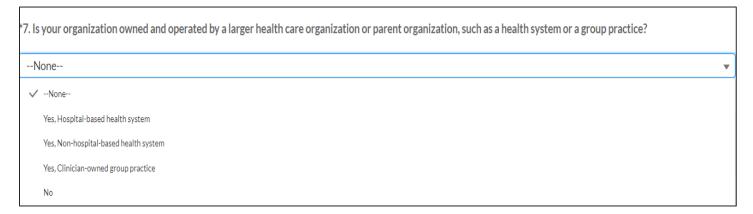
Figure 26: TIN Details Window



• Question 7: Is your organization owned and operated by a larger healthcare organization or parent organization, such as a health system or a group practice?

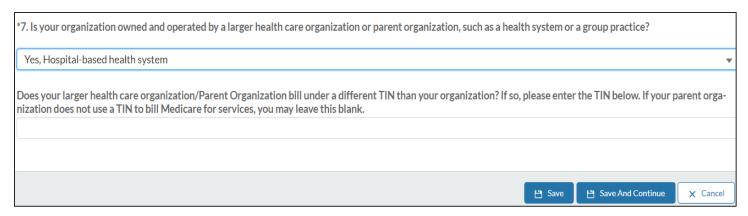
Select the appropriate option. (See Figure 27)

Figure 27: Organization Information



If "Yes" is selected, provide the requested TIN based on the appropriate response. (See Figure 28)

Figure 28: Organization Information (applies to all the "Yes" responses)



If "No" is selected, the field "Who is the majority owner of this organization?" appears on the page. Select the appropriate response. If your response to this question is "Other," enter the requested information in the "If Other, please specify field". (See Figures 29 & 30)

Figure 29: Organization Information

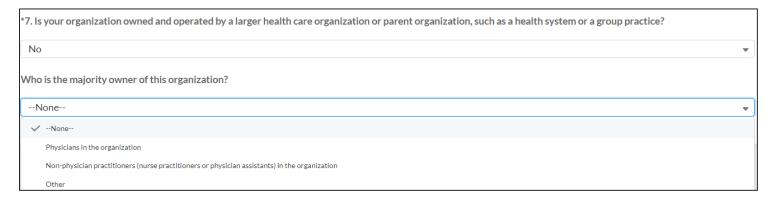
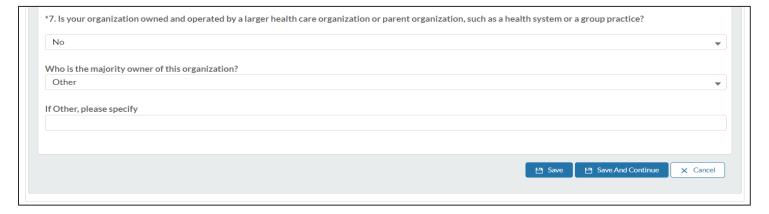


Figure 30: Organization Information Question 7 (No Scenario)



Once you have completed this section, select "Save" to save your progress or select "Save and Continue" to proceed to the Organization Contacts tab.

6. Organization Contacts Tab

This section requires you to provide contact information for the organization applying to participate in the MCP model. The **Applicant Contact**, **Health IT Contact**, and **Executive Lead Contacts** are required to be entered. A description of each contact type is displayed on the page for review. If no one is identified as the contacts (e.g., Applicant, Health IT, or Executive Lead) listed, information for the "**Organization Contact**" is required to be entered.

Select the "Add Contact" button to begin entering your contact information. The Add Contact window is displayed. Enter the relevant information for each field. (Note: All fields are required as indicated by an asterisk). Once you have completed this section, select "Save" to save your progress or select "Save and New" to enter your next contact. Once all required information has been entered, select "Save and Continue" to proceed to the Track Eligibility tab. (See Figures 31 & 32)

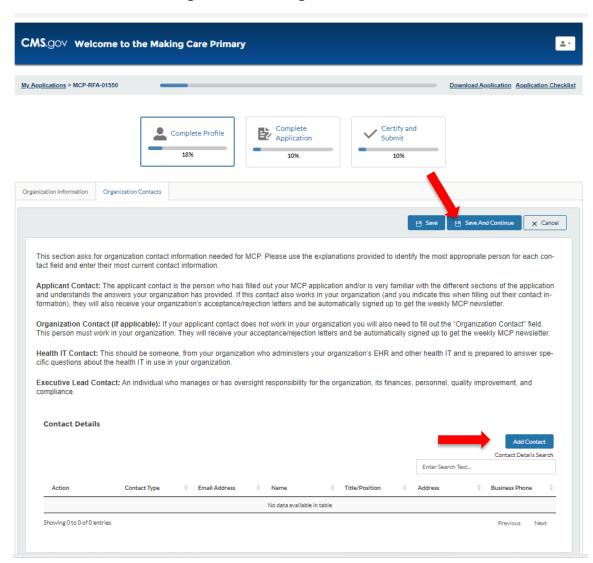
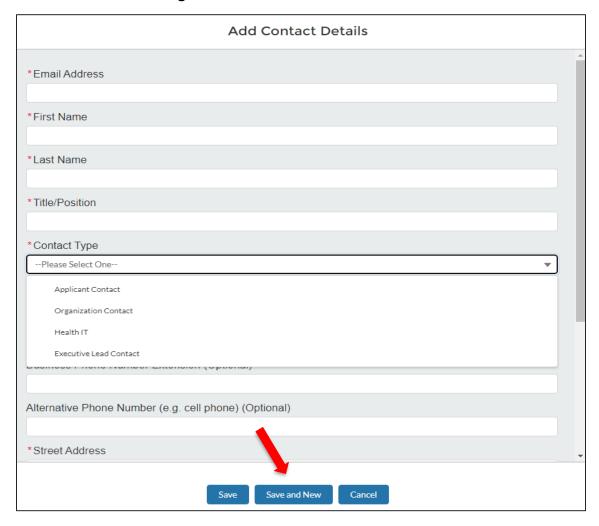


Figure 31: Add Organization Contact





6.1 Track Eligibility Tab

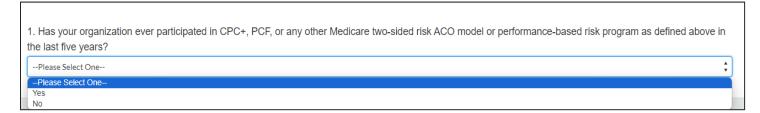
The MCP Application portal will navigate to the **Track Eligibility** tab. Select the box next to the attestation indicating that you have reviewed and understand the information. (See Figure 33)

Non-FQHCs Only: Clinician and Staff Information Track Eligibility Specialty Care Partners 💾 Save And Continue Applicants will self-select into Track 1, 2, or 3 based their ability to meet the track requirements outlined in the RFA. Please review the RFA in detail, including Track eligibility (Section 2) and the Care Delivery design (Section 4) and requirements for each track (Appendix C). CMS reserves the right to seek additional information from applicants after the application period closes. MCP Track 1 is designed for participants who have no experience in value-based care (inexperienced with performance-based risk Medicare initiatives). Experience in value-based care is defined as: The applicant has participated in performance-based risk Medicare initiatives (including Primary Care First (PCF), Comprehensive Primary Care Plus (CPC+), Next Generation AGO (NGACO), Direct Contracting, Accountable Care Organizations Realizing Equity Access and Community Health (ACO REACH), AND/OR has been part of a Medicare Shared Savings Program (SSP)ACO that has not deferred its entry into a second agreement period under a two-sided model under § 425.200(e) in the five most recent performance years prior to the start of the agreement. This includes scenarios where 60% or more of the applicant TIN's NPIs or CCNs meet the aforementioned criteria. Applicants that demonstrate experience with performance-based risk and meet the relevant application eligibility requirements are not eligible for Track 1 and must begin MCP in Tracks 2 or 3. Our organization has reviewed and understands the information above and in the RFA regarding Track eligibility requirements based on experience with performance-based risk and will apply to the approximation of the results of theappropriate Track based on historical experience 1. Has your organization ever participated in CPC+, PCF, or any other Medicare two-sided risk ACO model or performance-based risk program as defined above in --Please Select One-

Figure 33: Track Eligibility Page

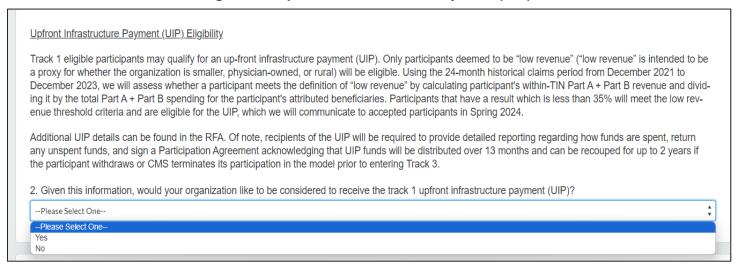
 Question 1: Has your organization ever participated in CPC+, PCF, or any other Medicare two-sided risk Accountable Care Organization (ACO) model or performance-based risk program as defined above in the last five years? Select the appropriate response then proceed to question 2. (See Figure 34)

Figure 34: Previous Model Participation



• Question 2: Given this information, would your organization like to be considered to receive the track 1 upfront infrastructure payment (UIP)? Select the appropriate response, then proceed to question 3. (See Figure 35)

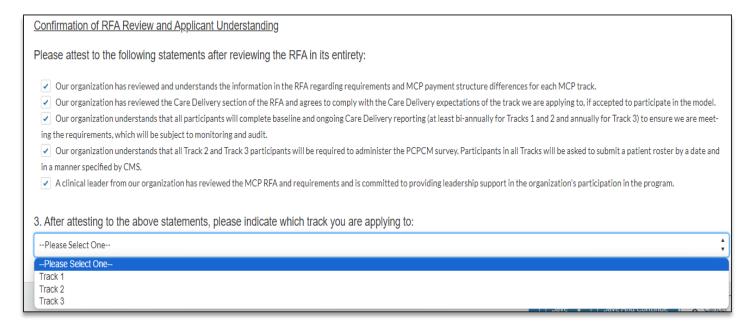
Figure 35: Upfront Infrastructure Payment (UIP)



Select each box to attest that you have read each corresponding statement, then proceed to question 3.

Question 3: After attesting to the "Confirmation of RFA Review and Applicant
Understanding" statements, please select the requested track from the drop-down field for
which you are applying. (Note: If you are designated as an FQHC Applicant, you may Save
and move directly to the Health IT section.) (See Figure 36)

Figure 36: Attestation and Track Selection



6.2 Non-FQHCs Only: Clinician and Staff Information Tab

This section allows you to enter information about the clinicians in your organization including the National Provider Identifier number (NPIs), clinician type, and clinician specialty for each applicable provider in your organization.

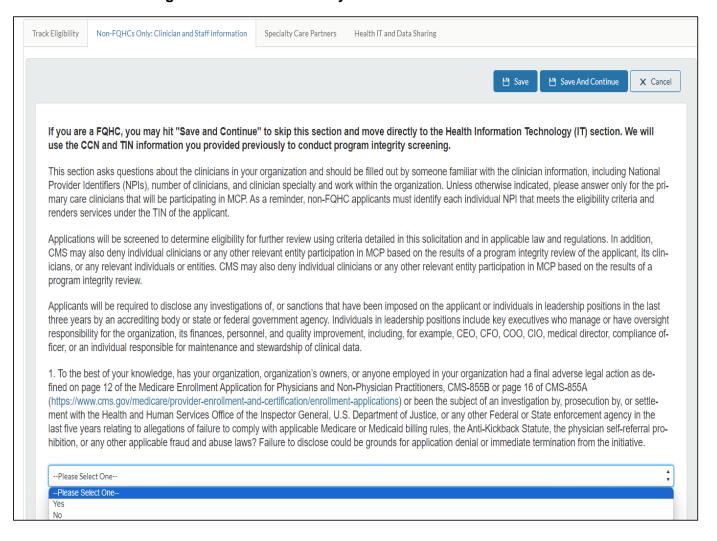
The questions on this page are required only if you selected "Yes" to question 2 on the **Organization Information page**. If you selected "No," proceed to the **Specialty Care Partners** tab.

Review the information on the page, then move to question 1.

Question 1: To the best of your knowledge, has your organization, your organization's owners, or anyone employed in your organization had a final adverse legal action as defined on page 12 of the Medicare Enrollment Application for Physicians and Non-Physician Practitioners, CMS-855B or page 16 of CMS-855A

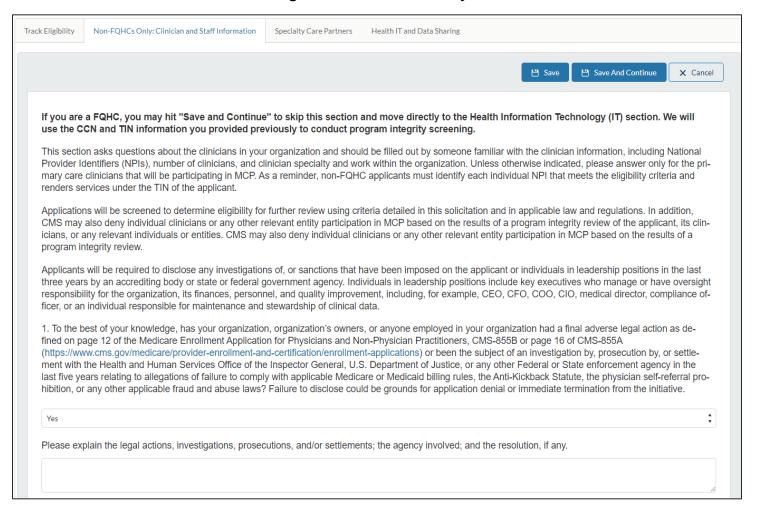
 (https://www.cms.gov/medicare/provider-enrollment-and-certification/enrollment-applications)
 or been the subject of an investigation by, prosecution by, or settlement with the Health and Human Services Office of the Inspector General, U.S. Department of Justice, or any other Federal or State enforcement agency in the last five years relating to allegations of failure to comply with applicable Medicare or Medicaid billing rules, the Anti-Kickback Statute, the physician self-referral prohibition, or any other applicable fraud and abuse laws? Failure to disclose could be grounds for application denial or immediate termination from the initiative. (See Figure 37)

Figure 37: Non-FQHCs Only: Clinician and Staff Information



Select the appropriate response. (Note: If you select "Yes" to this question, you are required to complete the field: Please explain the legal actions, investigations, prosecutions, and/or settlements; the agency involved; and the resolution, if any.) (See Figure 38)

Figure 38: Non FQHCs Only



• Question 2: For each Primary Care Clinician in your organization, please provide the following information.

Select the "Add Primary Care Clinician" button. (See Figure 39)

Figure 39: Add Primary Care Clinician

The purpose of the next question is to create a list of participating clinicians that bill through the TIN of your organization (i.e., they have reassigned to your organization the right to receive Medicare payments but are listed as the rendering provider on claims). As you add information about each of the clinicians in your organization, please create only one record, even if a clinician works at multiple locations of your larger health care organization.

NOTE: Clinicians with the following NPPES codes are eligible to be included on an MCP Clinician List. This means that claims for these clinicians will be adjusted according to the terms in the Participation Agreement and will be used in the attribution methodology. The following specialties are considered primary care clinicians for purposes of MCP:

Internal Medicine, General Medicine, Geriatric Medicine, Family Medicine, Pediatric Medicine, Nurse Practitioner (NP), Clinical Nurse Specialist (CNS), and Physician Assistant (PA). Please note that applicants which employ NPs, CNSs, and PAs that primarily practice under a supervising physician listed in specialties other than Family Medicine Internal Medicine, General Medicine, Geriatric Medicine, and Pediatric Medicine should not be included on an applicant's roster. NPs that do not bill under supervising physicians must provide primary care as the majority of their services in order to be included on an MCP applicant's MCP Clinicians List.

If your organization is found eligible for participation in the model, CMS will conduct a program integrity screening of all clinicians on the list and confirm their specialty.

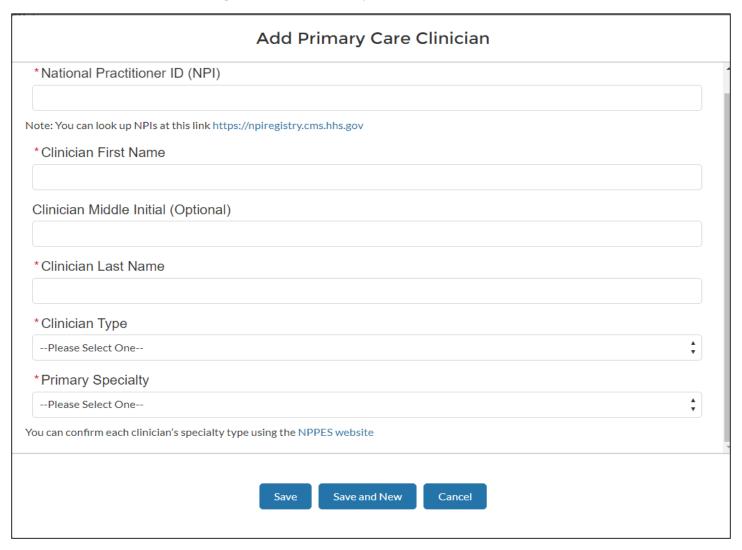
2. For each primary care clinician in your organization, please provide the following information:

Primary Care Clinicians

Action NPI Clinician First Name Clinician Last Name Clinician Type Primary Specialty No data available in table Showing 0 to 0 of 0 entries Add Primary Care Clinician Primary Specialty Primary Specialty Next

The "Add Primary Care Clinician" window is displayed. Enter the required information marked by an asterisk. Once complete, select "Save" to save your progress or select "Save and New" to enter your next Clinician. Repeat these steps until all relevant clinician information has been entered. (See Figure 40)

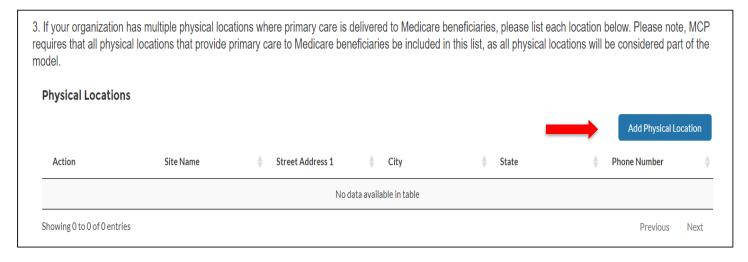
Figure 40: Add Primary Care Clinician Window



 Question 3: If your organization has multiple physical locations where primary care is delivered to Medicare beneficiaries, please list each location below. Please note, that MCP requires that all physical locations that provide primary care to Medicare beneficiaries be included in this list, as all physical locations will be considered part of the model.

Select the "Add Physical Location" button. (See Figure 41)

Figure 41: Add Physical Location



The **Physical Location Details** window will be displayed. Enter the required information marked by an asterisk. Once complete, select "**Save**" to save your progress or select "**Save and New**" to enter your next location. Repeat these steps until all relevant locations have been entered. (See Figure 42)

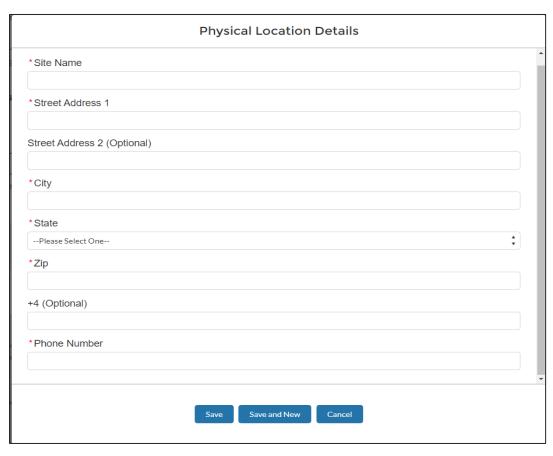


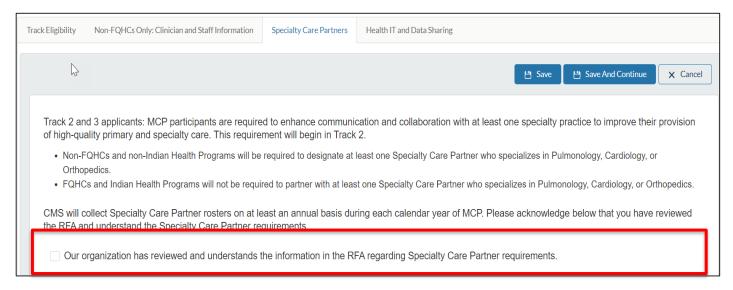
Figure 42: Physical Location Details Window

Select "Save" to save your progress or select "Save and Continue" to proceed to the Specialty Care Partners tab.

6.3 Specialty Care Partners Tab

Read the statement, then select the attestation box to confirm. (See Figure 43)

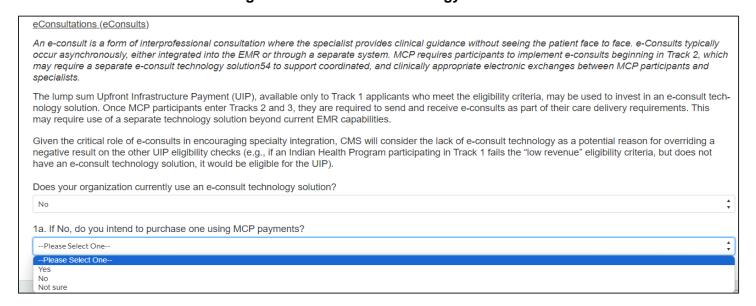
Figure 43: Specialty Care Partners Statement to Attest



• Question 1: **Does your organization currently use an e-consult technology solution?** Select the appropriate response.

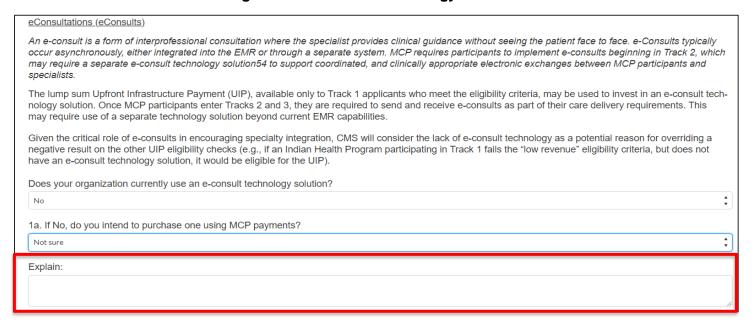
If you answer "No" to question 1, you are required to answer question 1a. If "No," do you intend to purchase one using MCP payments? Select the appropriate response. (See Figure 44)

Figure 44: e-Consult Technology Solution



If you answer "**Not Sure**" to question 1, you are required to provide an explanation in the "**Explain**" field. (See Figure 45)

Figure 45: e-Consult Technology Solution

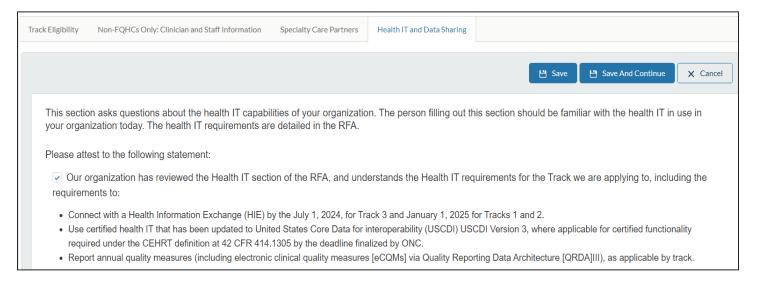


Once complete, select "Save" to save your progress or select "Save and Continue" to proceed to the Health IT and Data Sharing tab.

6.4 Health IT and Data Sharing Tab

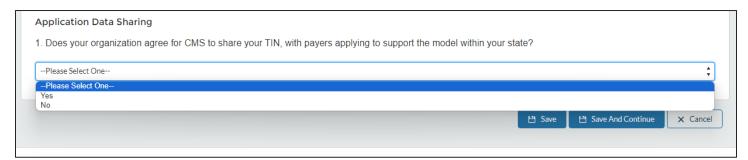
Read the statement, then select the attestation box below to confirm. (See Figure 46)

Figure 46: Health IT and Data Sharing Statement



• Question 1: **Does your organization agree that CMS can share your TIN, with payers applying to support the model within your state?** Select the appropriate response. (See Figure 47)

Figure 47: Health IT and Data Sharing



Select "Save" to save your progress or select "Save and Continue" to proceed to the Certify and Submit tab.

6.5 Certification Statement Tab

Review the statement and select "I attest to the above statement". The "Submit" button will become active and blue to be selected. Prior to submission, you will have the ability to edit your application. Please navigate to those sections to revise your application.

If you are satisfied with the information entered, select the "Submit" button.

If all the required fields have been completed, the status indicators for **Complete Profile**, **Complete Application**, and **Certify and Submit** at the top of the page will read 100%. (See Figure 48)

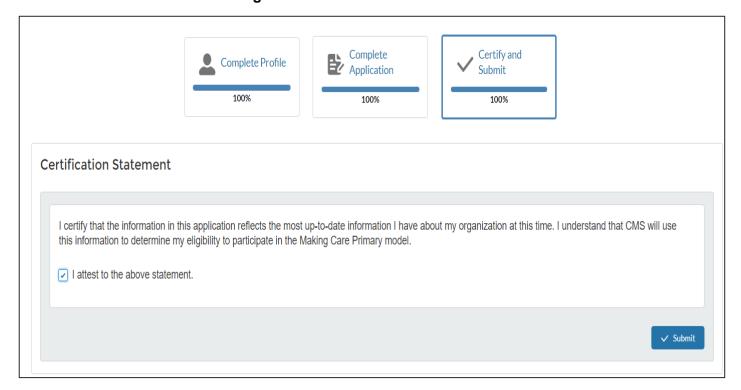


Figure 48: Certification Statement Tab

If the Submit button is not active, there is required information missing in the application.

Select the **Application Checklist** link in the upper right corner of the page. (See Figure 49) The MCP Application portal will display the question(s) for which a response is required. All questions that require a response must be completed prior to submitting your application. Select each link under the **Application Checklist** to navigate to that portion of the application and complete the field. Review the provided information, make the necessary correction(s), return to the **Certify and Submit** page, and select the **"Submit"** button.

My Applications > MCP-RFA-01507

Download Application

Application Checklist

✓

Application Checklist

✓

Organization Information - Organization Billing TIN is required.
Organization Information - Majority Owner of Organization is required.
Track Eligibility - Attest that Organization has reviewed and understands the information above and in the RFA regarding Track eligibility requirements is required.
Track Eligibility - Question 2 is required.
Non-FQHCs Only: Clinician and Staff Information - Question 1 is required.
Non-FQHCs Only: Clinician and Staff Information - Question 2 is required.
Non-FQHCs Only: Clinician and Staff Information - Question 3 is required.
Specialty Care Partners - Attest that Organization understands the RFA regarding Specialty Care Partner requirements is required.
Specialty Care Partners - Question 1 is required.

Figure 49: Application Checklist

6.6 Exiting the System

To log out of the MCP Application portal, select the **Profile Icon** in the top right corner. The drop-down menu displays. Select "**Logout**". (See Figure 50)

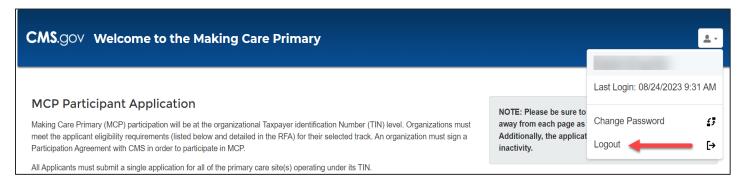


Figure 50: Logout

Select **OK** and you will be returned to the home page. (See Figure 51) You will see your submitted application displayed on the home page. (**Note: Once submitted, you cannot edit your application unless you receive a Request for Revision via email.)**

Download Appl

Complete Profile

Complete Application

Complete Application

Application Submitted Successfully!

Please click OK to go back to the Home Page

OK

Figure 51: Application Submitted Successfully

Select the download button (indicated by the arrow under Action) if you would like to create a PDF of your submitted MCP Application. (See Figure 52)

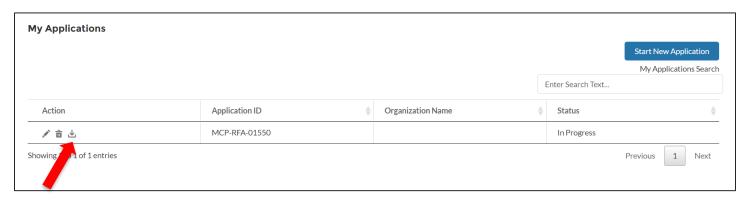


Figure 52: My Applications (Submitted)

Appendix A: Acronyms

Table 1: Acronyms

Acronym	Literal Translation
САН	Critical Access Hospital
CCN	CMS Certification Number
СММІ	Center for Medicare & Medicaid Innovation
CMS	Centers for Medicare & Medicaid Services
FQHC	Federally Qualified Health Centers
IDM	Identify Management
LOI	Letter of Intent
МСР	Making Care Primary
NPI	National Provider Identifier
RFA	Request for Application
TIN	Taxpayer Identification Number