

| Name                                      | HIH Website                                                                                                                                       | Support Contact Info                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|-------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Inovalon, formerly ABILITY Network</b> | <a href="https://www.inovalon.com">https://www.inovalon.com</a>                                                                                   | Email: <a href="mailto:customer.support@inovalon.com">customer.support@inovalon.com</a><br>Web Ticket: <a href="https://support.inovalon.com/help_center">https://support.inovalon.com/help_center</a><br>Tel: 888.460.4310                                                                                                                                                                                                                           |
| <b>Bluemark, LLC</b>                      | <a href="http://www.bluemark.net/solutions/blueway/">http://www.bluemark.net/solutions/blueway/</a>                                               | Email (Attn: Evan Stacks): <a href="mailto:evans@bluemark.net">evans@bluemark.net</a><br>Tel: 845.256.8844                                                                                                                                                                                                                                                                                                                                            |
| <b>Cobius</b>                             | <a href="https://www.cobius.com/index.php/products-services/audit-manager/">https://www.cobius.com/index.php/products-services/audit-manager/</a> | Email (Attn: Marcia): <a href="mailto:sales@cobius.com">sales@cobius.com</a><br>Tel: (847) 656-8700                                                                                                                                                                                                                                                                                                                                                   |
| <b>Synergy Health Services</b>            | At the request of the HIH – the POC information is not being displayed.                                                                           | At the request of the HIH – the POC information is not being displayed.                                                                                                                                                                                                                                                                                                                                                                               |
| <b>Craneware, Inc.</b>                    | <a href="https://public.craneware.com/">https://public.craneware.com/</a>                                                                         | Sales: 1-877-624-3792<br>General Inquiries: 1-404-364-2032                                                                                                                                                                                                                                                                                                                                                                                            |
| <b>Waystar</b>                            | <a href="http://www.waystar.com">www.waystar.com</a>                                                                                              | The HIH directs customers to the website for POC information.                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>RIOC</b>                               | Information currently not available.                                                                                                              | Email: <a href="mailto:specialhih@mettles.com">specialhih@mettles.com</a>                                                                                                                                                                                                                                                                                                                                                                             |
| <b>SSI</b>                                | <a href="https://www.thessigroup.com/esMD">https://www.thessigroup.com/esMD</a>                                                                   | Support Tel: (800) 820-4774<br>Email support for esMD: <a href="mailto:esmd-notify@ssigroup.com">esmd-notify@ssigroup.com</a><br><br><u>Technical and Information Inquiries:</u><br>Tracey Tillman   Product Management<br>251-380-2065   <a href="mailto:tracey.tillman@ssigroup.com">tracey.tillman@ssigroup.com</a><br><br>David Butt   Product Engineering<br>251-380-3968   <a href="mailto:david.butt@ssigroup.com">david.butt@ssigroup.com</a> |
| <b>SunCoast RHIO Inc.</b>                 | <a href="http://www.SuncoastRHIO.com">www.SuncoastRHIO.com</a>                                                                                    | Sai Valluripalli, Digital HIE, Inc.                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>UPMC</b>                               | <a href="http://www.upmc.com">www.upmc.com</a>                                                                                                    | Email: <a href="mailto:esmdimplementationgroup@upmc.edu">esmdimplementationgroup@upmc.edu</a>                                                                                                                                                                                                                                                                                                                                                         |
| <b>Vyne Medical</b>                       | <a href="https://vynemedical.com">https://vynemedical.com</a>                                                                                     | Email: <a href="mailto:esmd.support@vynecorp.com">esmd.support@vynecorp.com</a>                                                                                                                                                                                                                                                                                                                                                                       |
| <b>CMS HIH</b>                            | <u>CMS Health Information Handler</u>                                                                                                             | The HIH directs customers to the website for POC information.                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>Digital HIE</b>                        | <a href="https://digitalhie.com/hih/">https://digitalhie.com/hih/</a>                                                                             | Jhansi Laxmi, Adusumilli<br>Tel: (703) 635-7424<br>Email: <a href="mailto:esmd@digitalhie.com">esmd@digitalhie.com</a>                                                                                                                                                                                                                                                                                                                                |
| <b>HFMI, LLC</b>                          | <a href="https://maxrte.com/">https://maxrte.com/</a>                                                                                             | Business Contact (Attn: Carla Larin)<br><a href="mailto:carla@hfmi.com">carla@hfmi.com</a><br>800-584-5545<br><br>Technical Contact (Attn: Juan Susana)                                                                                                                                                                                                                                                                                               |

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|----------------------------------------------------------------------------------------------|--|------------------------------------------------------------------|
|                                                                                              |  | <a href="mailto:juan@hfmi.com">juan@hfmi.com</a><br>800-584-5545 |
| <i>Information for <b>CIOX and MRO</b> has not been provided by these HIHs at this time.</i> |  |                                                                  |