

Skilled Nursing Facility (SNF) Quality Reporting Program (QRP) Measures and Technical Information Archive

March 05, 2019

Updating the QIES, CASPER and ASPEN

Starting in March, the Quality Improvement and Evaluation System (QIES), Certification and Survey Provider Enhanced Reports (CASPER) and Automated Survey Processing Environment (ASPEN) will undergo a series of modernizing enhancements. Once updated, the system will be called the Internet Quality Improvement and Evaluation System (iQIES). The iQIES system will not change how providers currently submit data to CMS.

The new enhancements in iQIES are based on user research and testing and feature a human-centered design and agile development practices. CMS is phasing in the iQIES system beginning with Long Term Care Hospitals (LTCH). Several updates to the QIES- Assessment Submission and Processing (ASAP) system are also planned. The Cloud-based solutions will also make it easier for users to receive support and use the system.

iQIES Details:

- Users will no longer need a virtual private network (VPN) or CMSNet to access the system. iQIES is Internet-facing and maintains the latest system architecture and security standards.
- System enhancements support flexible and user-friendly data reports for providers, allowing them to use real-time data for care planning as well as quality monitoring and improvement.
- Users can access important information for work anywhere, at any time, on mobile devices, laptops, and tablets.

CMS will share more information about iQIES such as onboarding, stakeholder engagement opportunities, training, and general updates soon.

If you have questions, please contact our service desk at iqies@cms.hhs.gov or by phone at 800-339-9313.